EDIH

The Digital Transformation Accelerator (DTA) driving the EDIH network

28/09/2023 – David Vidal, Project manager DTA (CARSA)

Introduction and DTA presentation

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DTA Team

The objectives of the DTA
- support the creation, development and growth of the EDIH Network,
- facilitate collaboration between European Digital Innovation Hubs (EDIHs),
- build up the (digital) capacity of EDIHs through training sessions, and
- provide guidance and advisory support.

Single point of contact: support@edihnetwork.eu

Innovation management, digital transformation, industrial modernisation, capacity-building

IT solutions & services, digital communications, community-building

netcompany intrasoft

carsa

cecoforma

Inter-regional cooperation, ecosystem building, innovation management, capacity-building & internationalisation

Steinbeis Europa Zentrum
Enabling Innovators to Grow

Events, media relations & creative services, community-building

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DTA Services for the EDIH Network

Platform Overview

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DTA Services for the EDIH Network

EDIH Network Online Platform
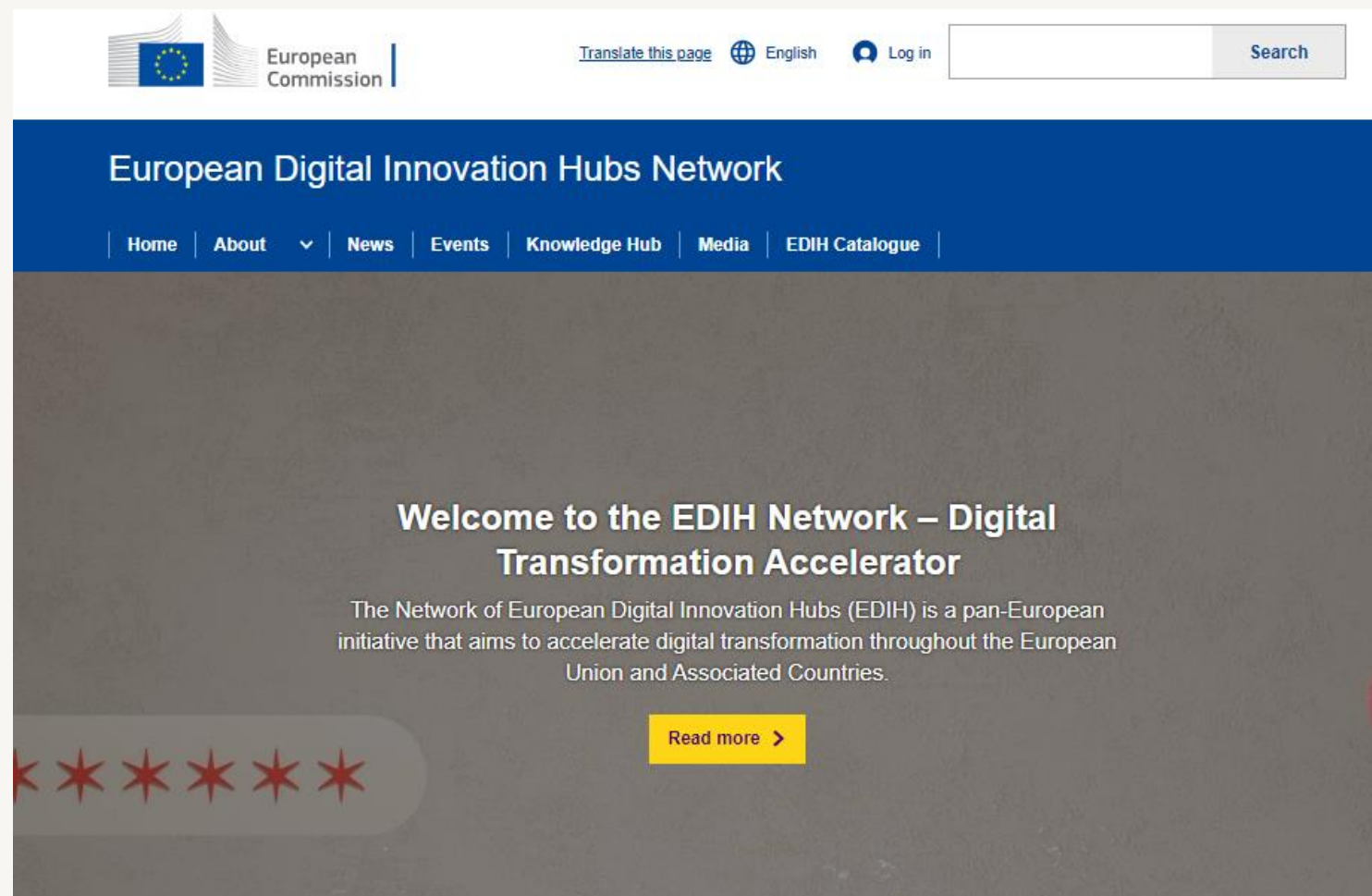
Main access point to information and services

Currently available services:

- News and Events sections
- Knowledge hub:
  - ➤ Guidance material
  - ➤ EDIH Academy
  - ➤ Thematic Working Groups
  - ➤ Digitalisation projects and initiatives
- EDIH Catalogue
- "My EDIH" space:
  - ➤ Digital Maturity Assessment Tool
  - ➤ Key Performance Indicators Reporting Tool
  - ➤ Manage my EDIH users
  - ➤ Mini-sites
- Media
- Helpdesk

DTA Services for the EDIH Network – Platform

EDIH Network Online Portal

➢ EDIH Network Online Portal is the central point for providing DTA services to EDIHs and other stakeholders.

➢ The EDIH network portal has a private area for logged in users (EDIHs) providing a series of tools and functionalities.

➢ Initially, only EDIH Coordinators have granted access. They are then able to grant access to their partners. All EDIH users have the same rights and power in the platform.
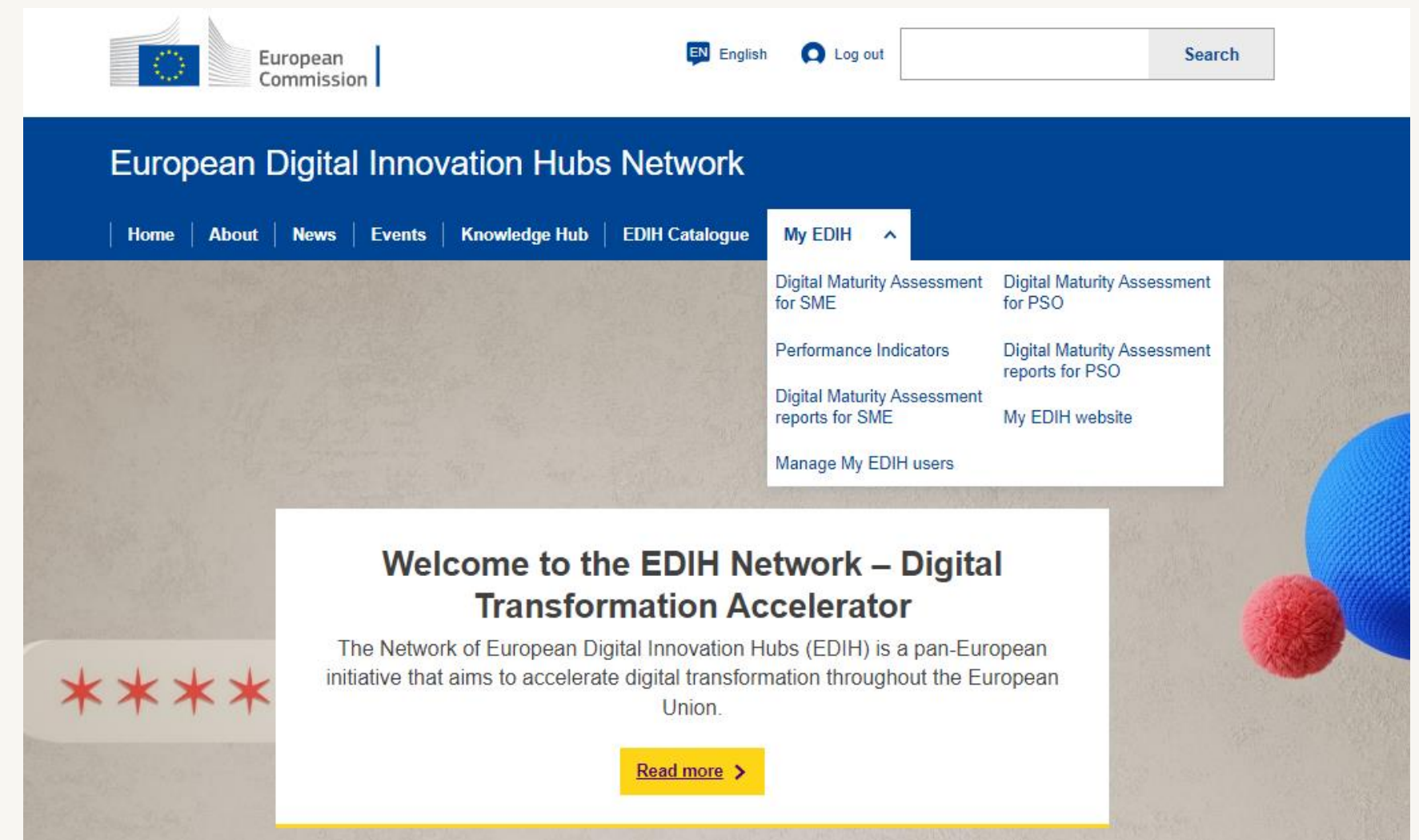

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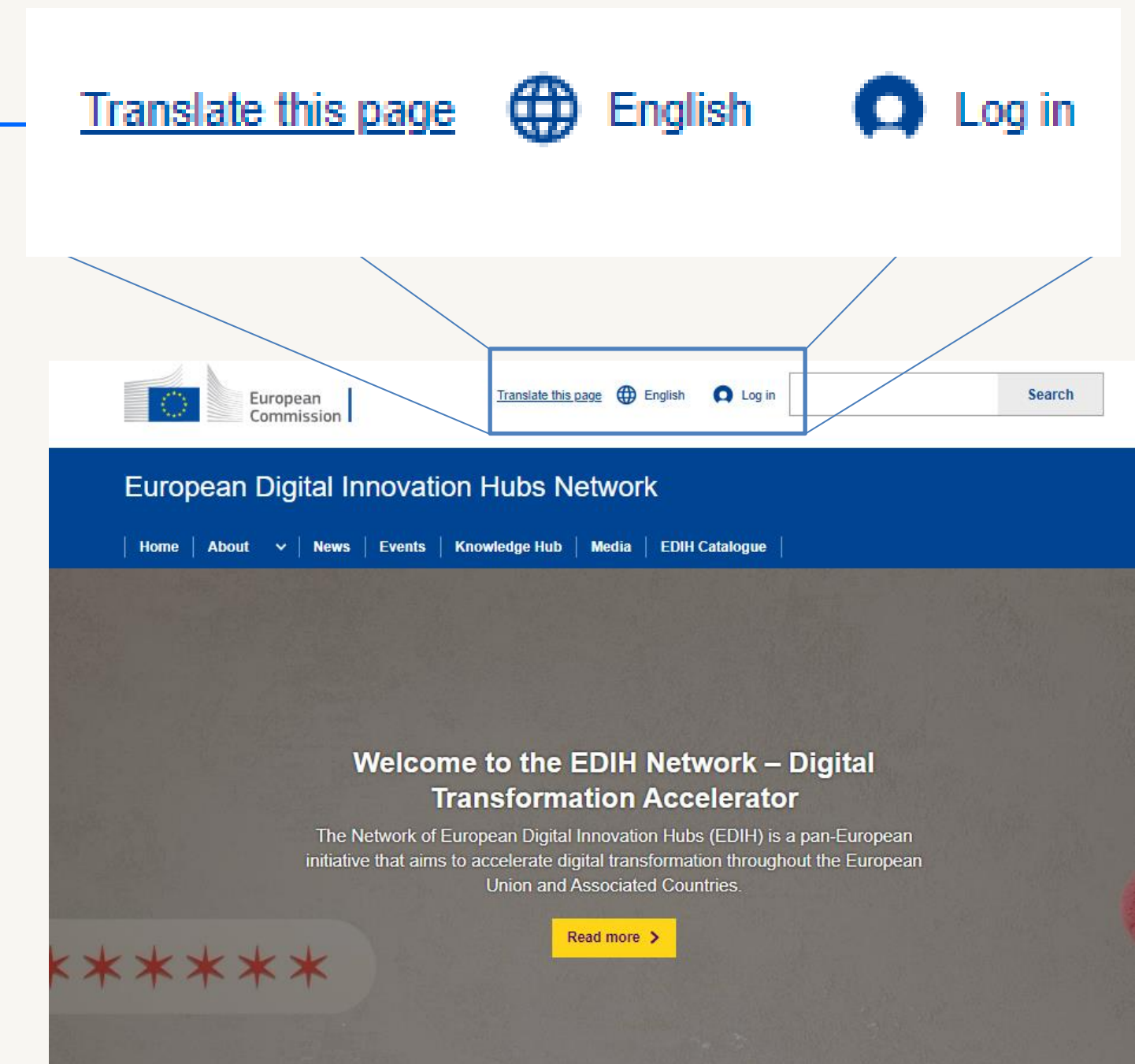
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My EDIH space

➤ The "My EDIH" space is only visible to logged in users of the

EDIH Network portal.

It contains:

- DMA Tool for SME and PSO

- DMA reports for SME and PSO

- KPI reporting Tool

- My EDIH website (EDIHs "mini-sites")

- Manage My EDIH users

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My EDIH space – Digital Maturity Assessment tool

The DMA is a framework that assesses the overall digital maturity level of EDIH customers (company or PSO) over 6 dimensions:

Small and Medium-sized Enterprises – SMEs (and midcaps)	Public Service Organisations – PSOs
• Digital business strategy	• Digital strategy & investments
• Digital readiness	• Digital readiness
• Human-centric digitalisation	• Human-centric digitalization
• Data management	• Data management & security
• Automation & Intelligence	• Interoperability
• Green digitalisation	• Green digitalisation

To assess the impact of services delivered, EDIHs need to fill the DMA on behalf of the customers three times:

- ❖ T0: max 6 months prior to EDIH support start.
- ❖ T1: 1 year after T0
- ❖ T2: 2 years after T1

Where can I access the DMA Tool?
The DMA Tool is available in the "My EDIH" section of the EDIH Network online platform, which EDIHs can access when logged in.

What is available?
The full versions of the DMA Tool are now available– both for company and PSO assessments.

The DMA reports for SMEs and PSOs are also available on a separate tab: enabling EDIHs to review and filter average results across targeted sub-group of customers.

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My EDIH space – KPI Tool

> **KPIs USER GUIDE, IMPORT INSTRUCTIONS & WEBINAR CAN BE FOUND ON KNOWLEDGE HUB/GUIDANCE DOCS SECTION**
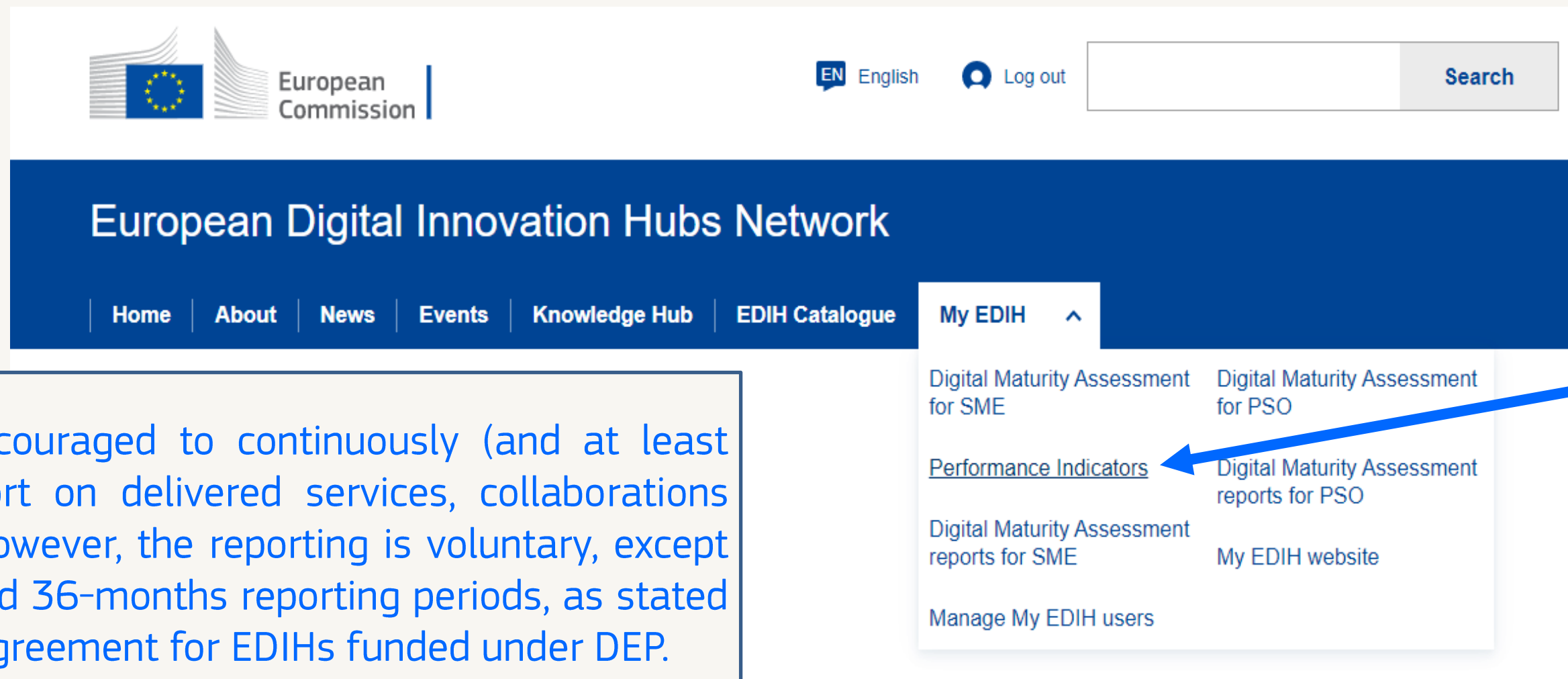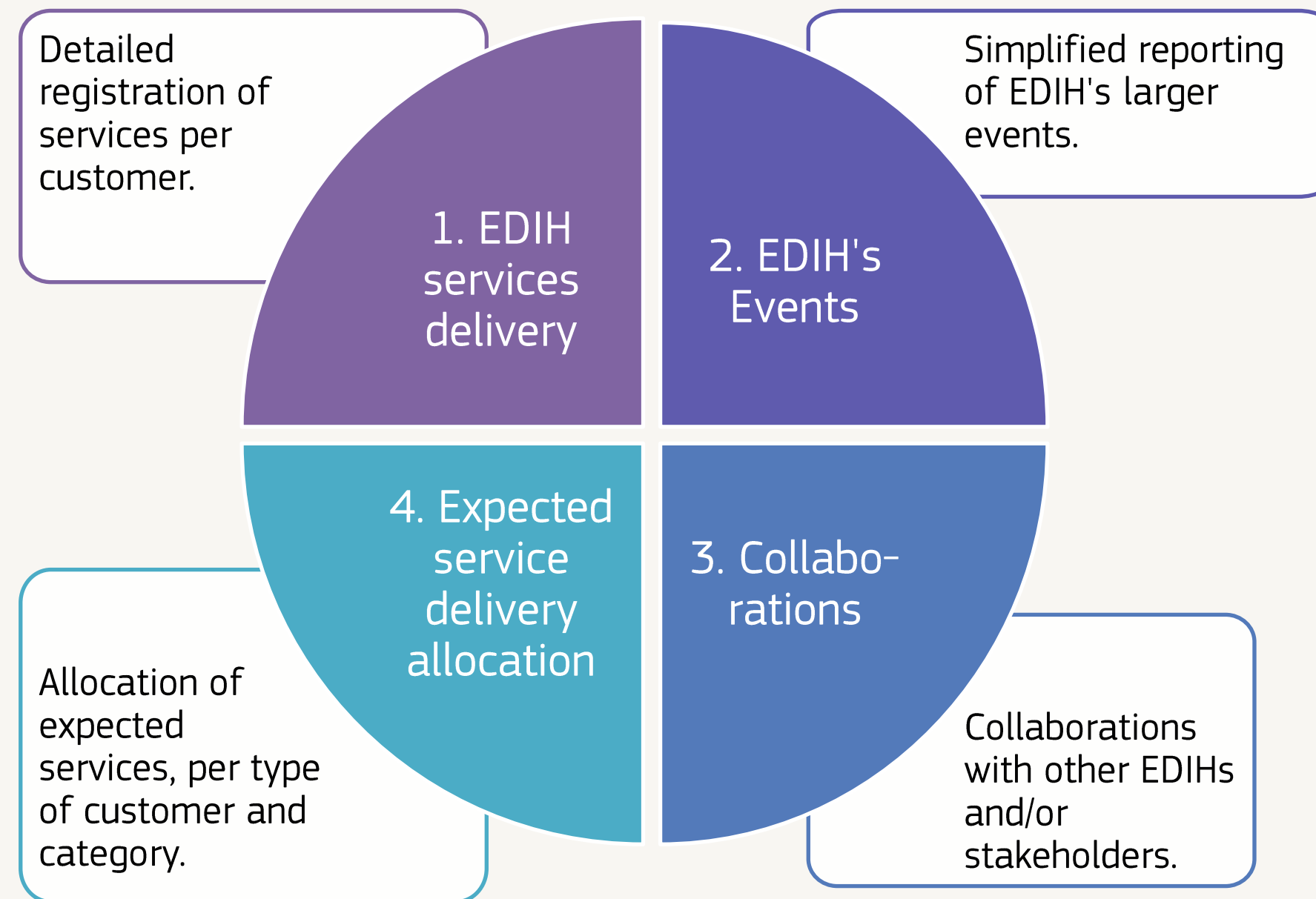

EDIHs are encouraged to continuously (and at least monthly) report on delivered services, collaborations and events. However, the reporting is voluntary, except for the 18- and 36-months reporting periods, as stated in the Grant Agreement for EDIHs funded under DEP.

The Performance Indicators Tool is a self-reporting tool available on the EDIH Network platform under "My EDIH" section.

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My EDIH space – KPI Tool

KPIs USER GUIDE, IMPORT INSTRUCTIONS & WEBINAR CAN BE FOUND ON KNOWLEDGE HUB/GUIDANCE DOCS SECTION

Detailed registration of services per customer.

Simplified reporting of EDIH's larger events.

1. EDIH services delivery

2. EDIH's Events

4. Expected service delivery allocation

3. Collabo- rations

Allocation of expected services, per type of customer and category.

Collaborations with other EDIHs and/or stakeholders.

The reporting tool handles 4 main types of data.

It has been **developed to help the EDIHs** to monitor the service delivery.

➔ The tool helps the EDIHs to **fulfil their reporting requirements** towards the European Commission through a standardised method.

➔ On the other hand, aggregated data on KPIs will be used by the DTA to assess the degree of target achievement and performance of the EDIH Network.

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My EDIH space - EDIH "Mini-sites"

EDIH WEBSITES GUIDE CAN BE FOUND ON KNOWLEDGE HUB/GUIDANCE DOCS SECTION

➢ EDIH "Mini-sites" are sub-websites located within the main EDIH Network online platform.

➢ Using a master template, EDIHs can freely edit and publish content on their individual "mini-sites".

Features:

- **Home page**: offers key information on your EDIH and links to the other sub-sections of your EDIH website
- **About**: introduce your EDIH, its mission, goals, objectives, activities etc.
- **Services**: a listing of the services you provide to your SMEs and PSOs.
- **News**: functionality allowing you to publish news items
- **Events**: functionality allowing you to publish events
- **Collaborations**: information on your EDIH's collaboration network and opportunities for partnerships
- **Contact**: provides contact details
- **Twitter feed**: presents a latest tweets feed from your EDIH's Twitter account
- **Newsletter signup**: provides a link to your (third-party) newsletter signup form

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EDIH Catalogue

➢ The interactive online directory of all European Digital Innovation Hubs.

➢ Used for identifying EDIHs in a specific region/country, technology field, sector, service provided, keywords etc. through filters.

➢ It is built upon the pre-existing European catalogue of DIHs.

➢ EDIH profiles (basic information, description, contact details, services, technological expertise, sectors, etc) can be modified at any time, by logged in users.
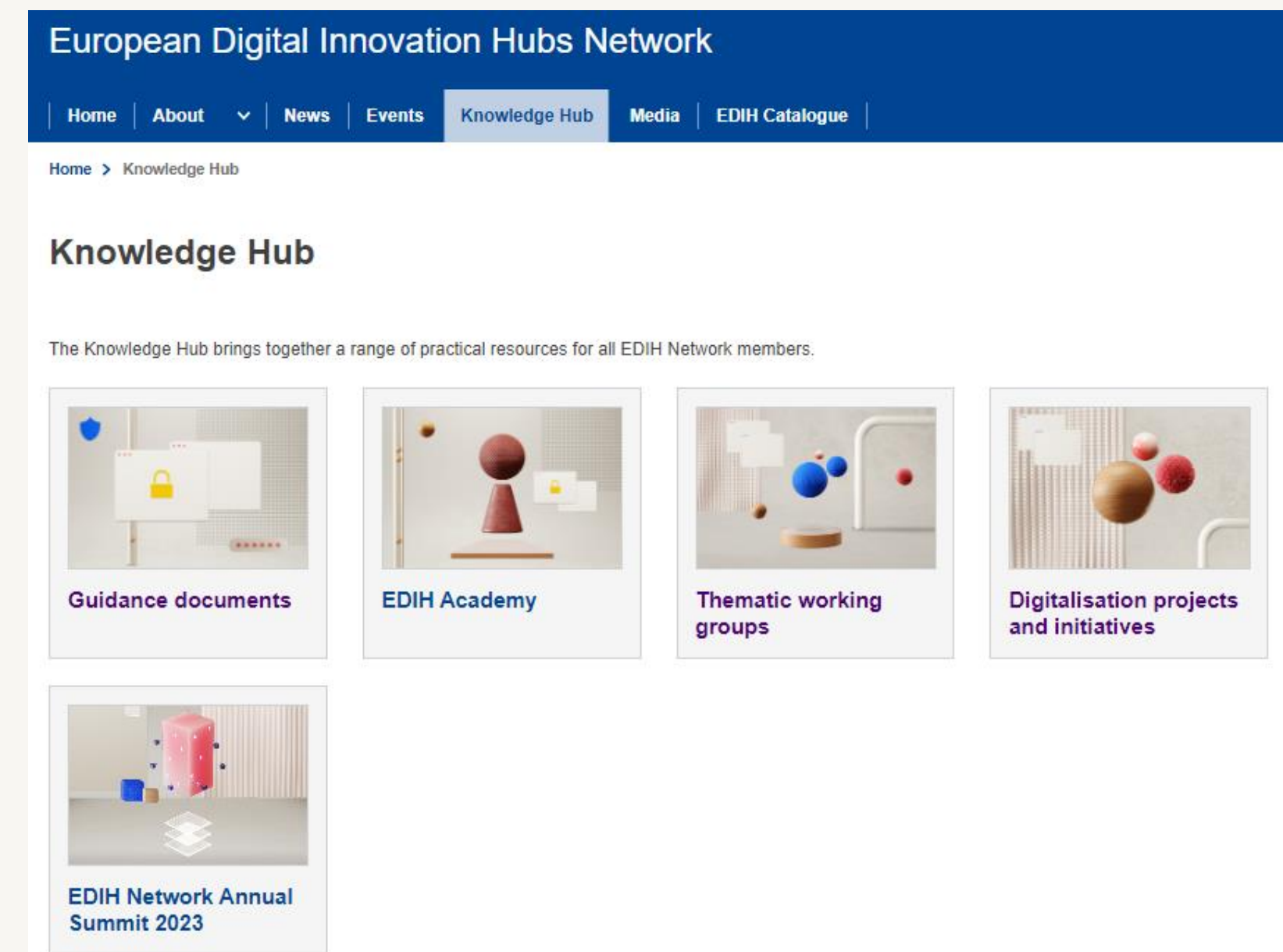

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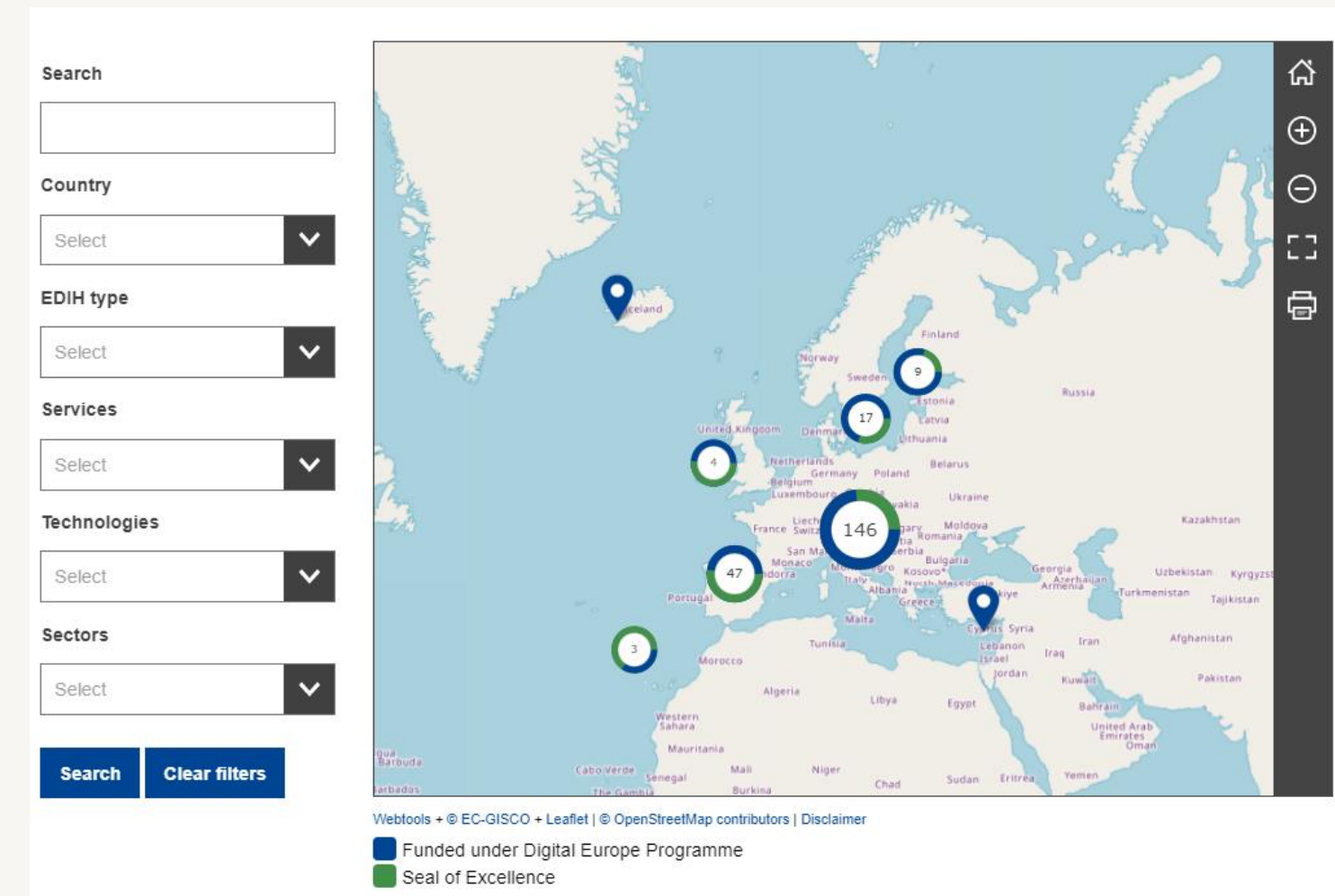
DTA Services for the EDIH Network – Platform

Knowledge Hub – General sections

- ### Guidance documents
Contains supporting material, reports, quick-user guide, FAQ, project related regulations etc, in order to help and inform EDIH Network members.

- ### EDIH Academy
Provides access to a wide range of online training resources for all EDIH Network members. EDIH Academy e-learning platform (https://elearning.edihnetwork.eu).

- ### Thematic Working Groups

- ### Digitalisation projects and initiatives

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Knowledge Hub – Thematic Groups

FIND OUT INFO, CONTACTS AND HOW TO PARTICIPATE ON KNOWLEDGE HUB/EDIH THEMATIC WORKING GROUPS

➢ Objectives:

- Mutual inter-EDIH collaboration
- Effective representation of each EDIH
- Discuss key issues and state of play for SMEs/PSOs
- Offer insights into latest trends in policy and regulation

Working Groups

NET
Networking the Networks
Discover the guidelines for collaboration presented by the Working Groups during the EDIH Network Annual Summit.

SUS
Sustainability
The kickoff meeting was held on 10 July 2023. The date of the next meeting will be announced on this page.

DATA
Data in Manufacturing
The kick off meeting was held on 17 May 2023.The date of the next meeting will be announced on this page.

PA4AI
Public Administration, with focus on AI
This kick off meeting was held on 28 April 2023. The date of the next meeting will be announced on this page.

DHLT
Digital Health
The kick off meeting was held on 17 April 2023. The date of the next meeting will be announced on this page.

DBM
Digital Business Models
The kick-off meeting will be held on 22 September 2023.

CONST
Construction
The kick-off meeting will be held on 29 September 2023.

DTA Services for the EDIH Network – Events and Networking
Annual Summit

Meet other members of the EDIH Network

Inspirational keynote speakers - Panel discussions with MS Authorities - Workshops and live/interactive sessions in person
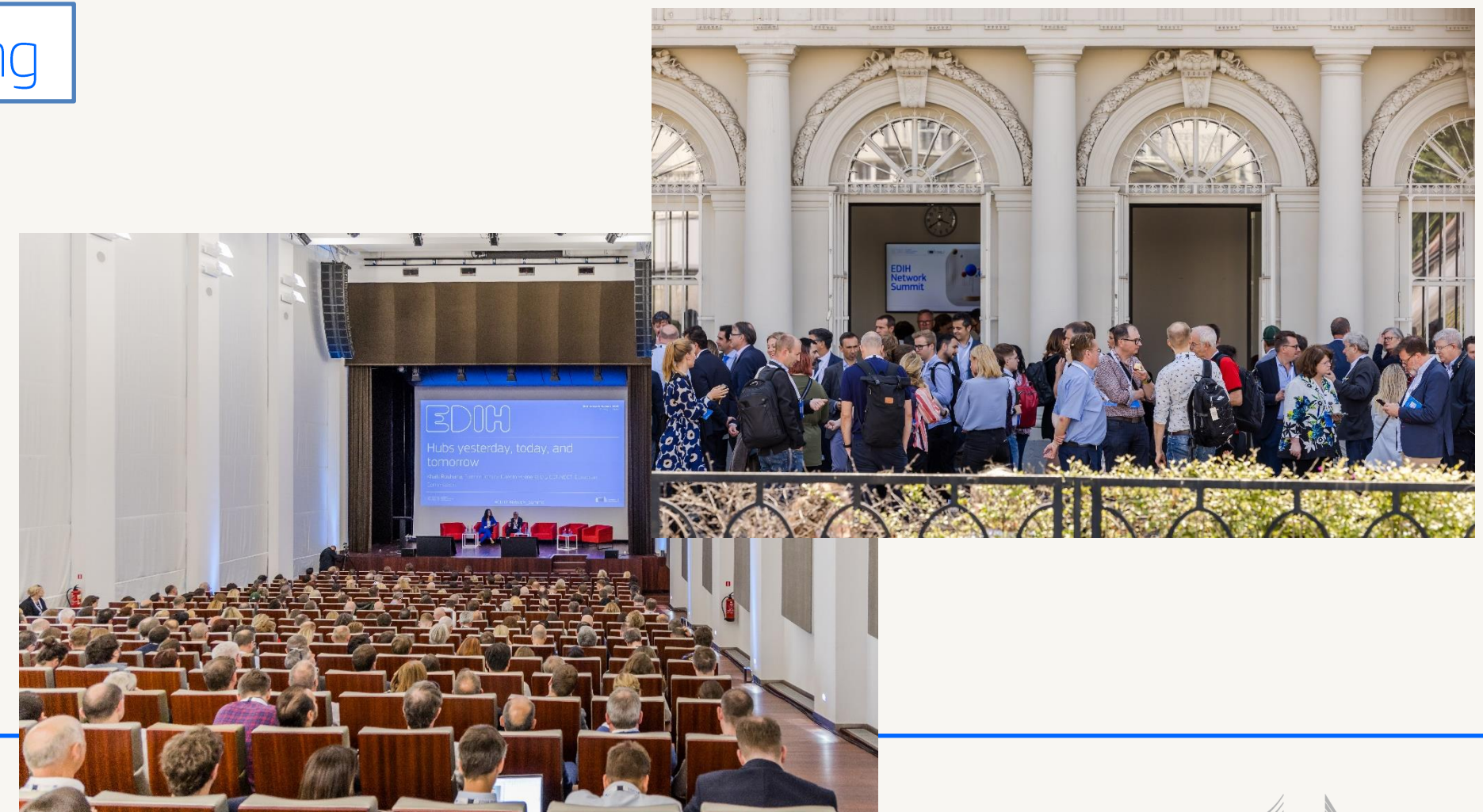
Promote community-building and matchmaking

Recognise Best Practices

Strengthen the EDIH network

Connect with stakeholders

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DTA Services for the EDIH Network – Platform
DTA helpdesk

➢ Provides on-demand counsel, guidance and support to the

   EDIH Network.

   • The Helpdesk is the primary point of contact for EDIHs who

     wish to communicate with the DTA team.

   • Support shall be provided on all matters related to the DTA

     and the EDIH Network.

How to contact the Helpdesk:

support@edihnetwork.eu

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DTA Services for EDIH Candidates in Digital Europe's Associated Countries

Stefano Sbarbati – Senior Project Manager – Steinbeis Europa Zentrum

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DTA Services for EDIH Candidates in Digital Europe's Associated Countries

Goal

➢ Provides tailored support to EDIH Candidates from AC to

- Ensure the development of excellent proposals.

- Provide guidance on how to submit a proposal under Digital Europe programme

- Facilitate the integration of newcomers into the EDIH Networks activities

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DTA Services for EDIH Candidates in Digital Europe's Associated Countries

➢ Proposal stage

- 1-on-1 proposal pre-checks for eligible applicants
  - Review will be done at least 15 days before the submission date to give applicants the time to fine tune their application
  - Reviews will target the Technical proposals (Part B)
    - Please note: for financial and administrative matters please refer to the Help Desk function in the Funding & Tender Portal

DTA Services for EDIH Candidates in Digital Europe's Associated Countries

➢ Proposal stage

- Info sessions
  - DTA will provide insights on the services available that are of relevance for the preparation of proposals:
    - EDIH catalogue
    - DMA
    - KPIs
  - DTA will invite experienced EDIHs to share some advice on their do/don't at proposal stage.

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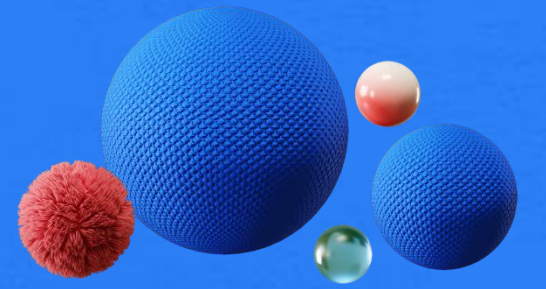# DTA Services for EDIH Candidates in Digital Europe's Associated Countries

➢ Implementation stage

- "Fast Tracking" for selected EDIHs AC (after the selection process).
  - DTA will offer dedicated support to selected EDIH participants to bring them up to speed and facilitate their integration into EDIH Network activities. This will include:
    - Dedicated webinar series on EDIH Network available tools and resources (Portal, Catalogue, Training offer, DMA, KPI Monitoring, etc)
    - Dedicated support through the DTA Help-Desk
    - Mentoring session with established EDIHs to be organized by DTA

Any question?

Contact us on
support@edihnetwork.eu