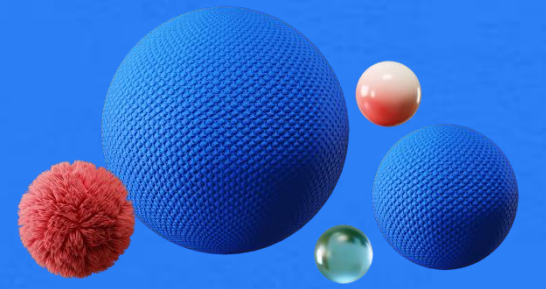


EDIH



EDIH Network Summit 2023
31 May – 1 June

The Digital Transformation Accelerator (DTA) driving the EDIH network

01/06/2023 – David Vidal, Project manager DTA (CARSA)

Agenda

Thursday 1st June

- Introduction
- Currently available services



Digital
Transformation
Accelerator

Introduction and DTA presentation

DTA Team

The objectives of the DTA

- support the creation, development and growth of the EDIH Network,
- facilitate collaboration between European Digital Innovation Hubs (EDIHs),
- build up the (digital) capacity of EDIHs through training sessions, and
- provide guidance and advisory support.

Single point of contact:
support@edihnetwork.eu

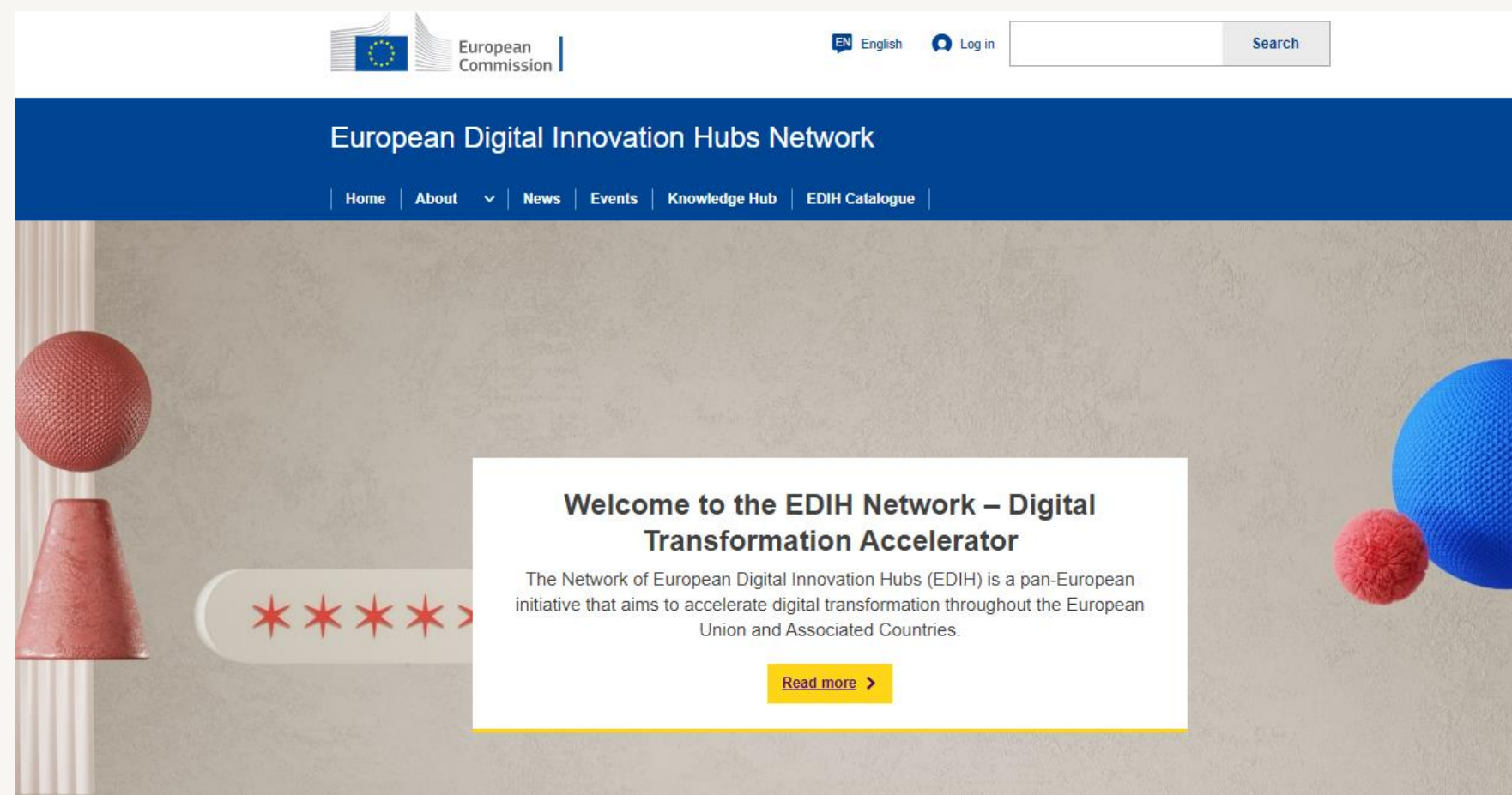


DTA Services for the EDIH Network

Platform Overview

DTA Services for the EDIH Network

EDIH Network Online Platform



Main access point to information and services

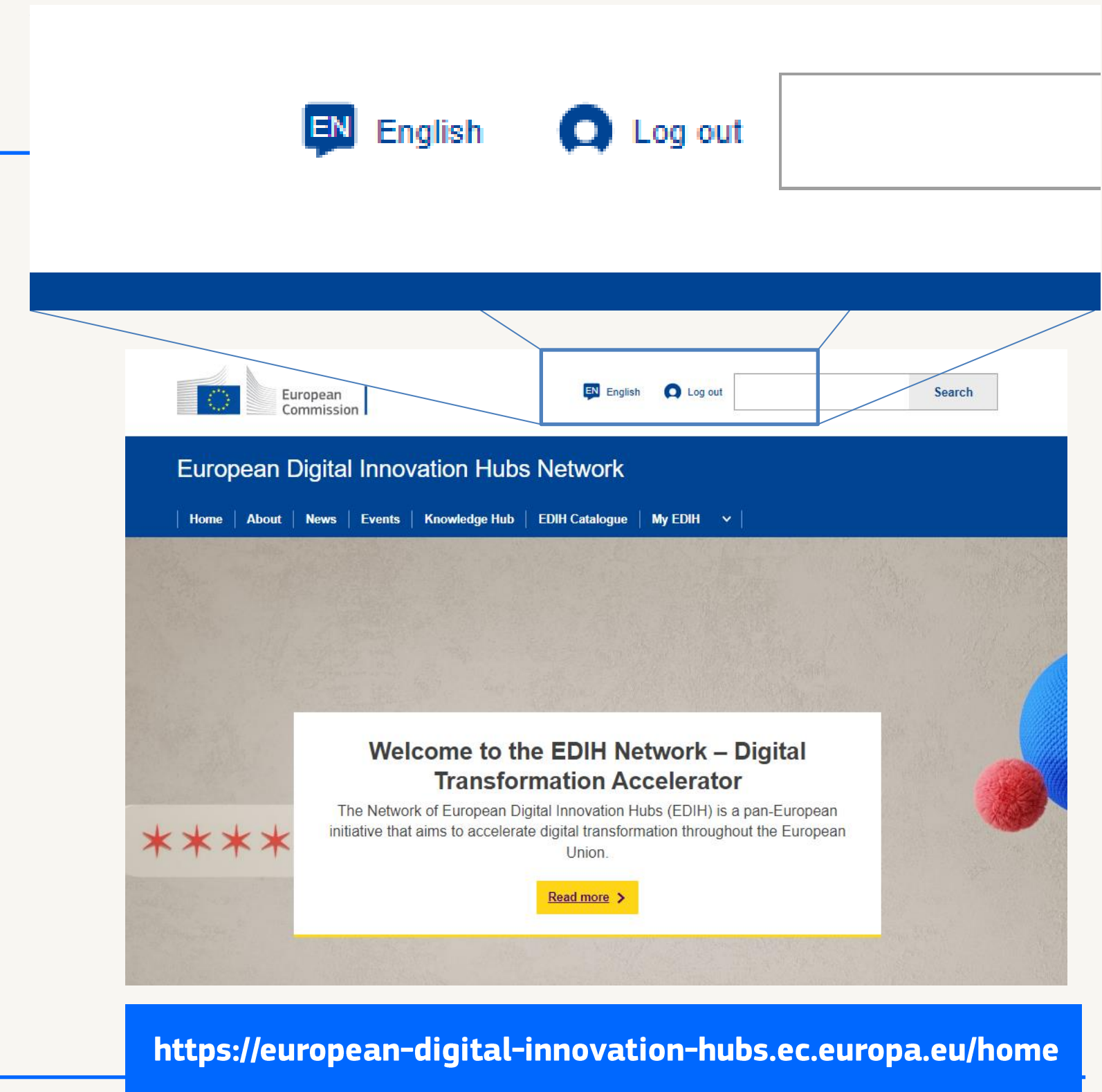
Currently available services:

- News and Events sections
- Knowledge hub:
 - Guidance material
 - EDIH Academy
 - Thematic Groups
- EDIH Catalogue
- “My EDIH” space:
 - Digital Maturity Assessment Tool
 - Key Performance Indicators Reporting Tool
 - Manage my EDIH users
 - Mini-sites
- Helpdesk

DTA Services for the EDIH Network - Platform

EDIH Network Online Portal

- EDIH Network Online Portal is the central point for providing DTA services to EDIHs and other stakeholders.
- The EDIH network portal has a **private area** for logged in users (EDIHs) providing a series of tools and functionalities.
- Initially, only EDIH Coordinators have granted access. They are then able to grant access to their partners. All EDIH users have the same rights and power in the platform.



<https://european-digital-innovation-hubs.ec.europa.eu/home>

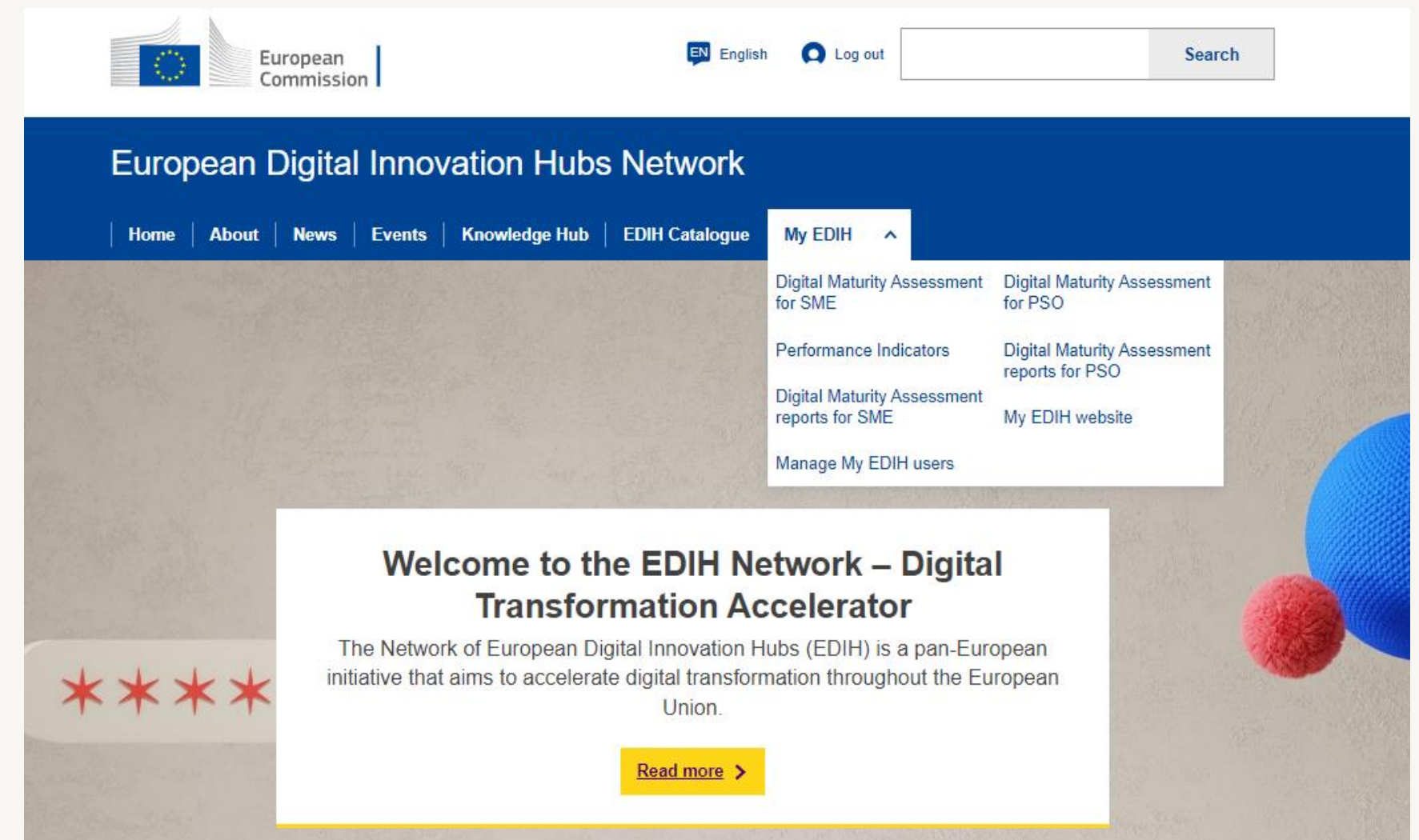
DTA Services for the EDIH Network - Platform

My EDIH space

➤ The “My EDIH” space is only visible to logged in users of the EDIH Network portal.

It contains:

- DMA Tool for SME and PSO
- DMA reports for SME and PSO
- KPI reporting Tool
- My EDIH website (EDIHs “mini-sites”)
- Manage My EDIH users



DTA Services for the EDIH Network - Platform

My EDIH space - Digital Maturity Assessment tool

DMA MANUAL, FAQs & WEBINAR CAN BE FOUND ON KNOWLEDGE HUB/GUIDANCE DOCS SECTION

The DMA is a framework that assesses the overall digital maturity level of EDIH customers (company or PSO) over 6 dimensions:

Small and Medium-sized Enterprises - SMEs (and midcaps)	Public Service Organisations - PSOs
<ul style="list-style-type: none"> • Digital business strategy • Digital readiness • Human-centric digitalisation • Data management • Automation & Intelligence • Green digitalisation 	<ul style="list-style-type: none"> • Digital strategy & investments • Digital readiness • Human-centric digitalization • Data management & security • Interoperability • Green digitalisation

To assess the impact of services delivered, EDIHs need to fill the DMA on behalf of the customers three times:

- ❖ T0: max 6 months prior to EDIH support start.
- ❖ T1: 1 year after T0
- ❖ T2: 2 years after T1

Where can I access the DMA Tool?

The DMA Tool is available in the “My EDIH” section of the EDIH Network online platform, which EDIHs can access when logged in.

What is available?

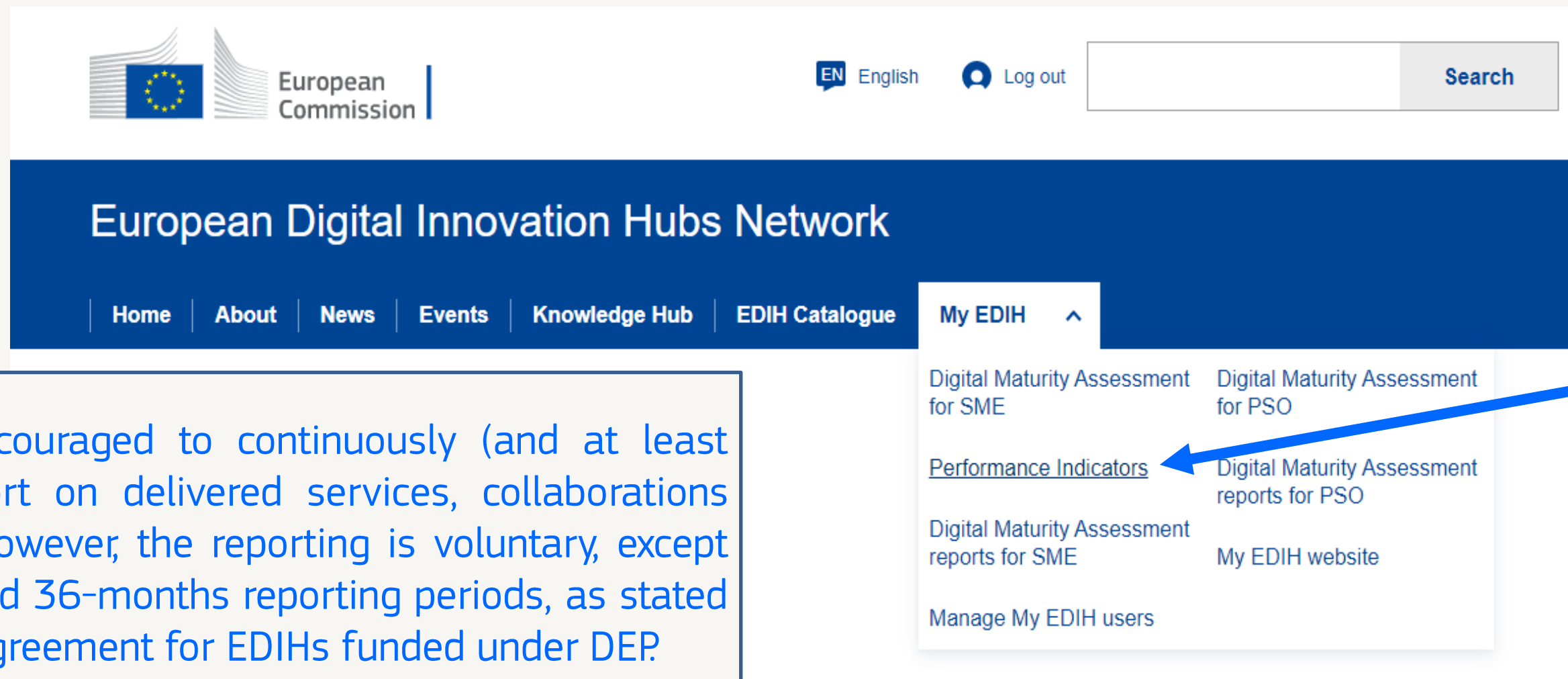
The full versions of the DMA Tool are now available– both for company and PSO assessments.

The DMA reports for SMEs and PSOs are also available on a separate tab: enabling EDIHs to review and filter average results across targeted sub-group of customers.

DTA Services for the EDIH Network - Platform

My EDIH space - KPI Tool

KPIs USER GUIDE, IMPORT INSTRUCTIONS & WEBINAR CAN BE FOUND ON KNOWLEDGE HUB/GUIDANCE DOCS SECTION



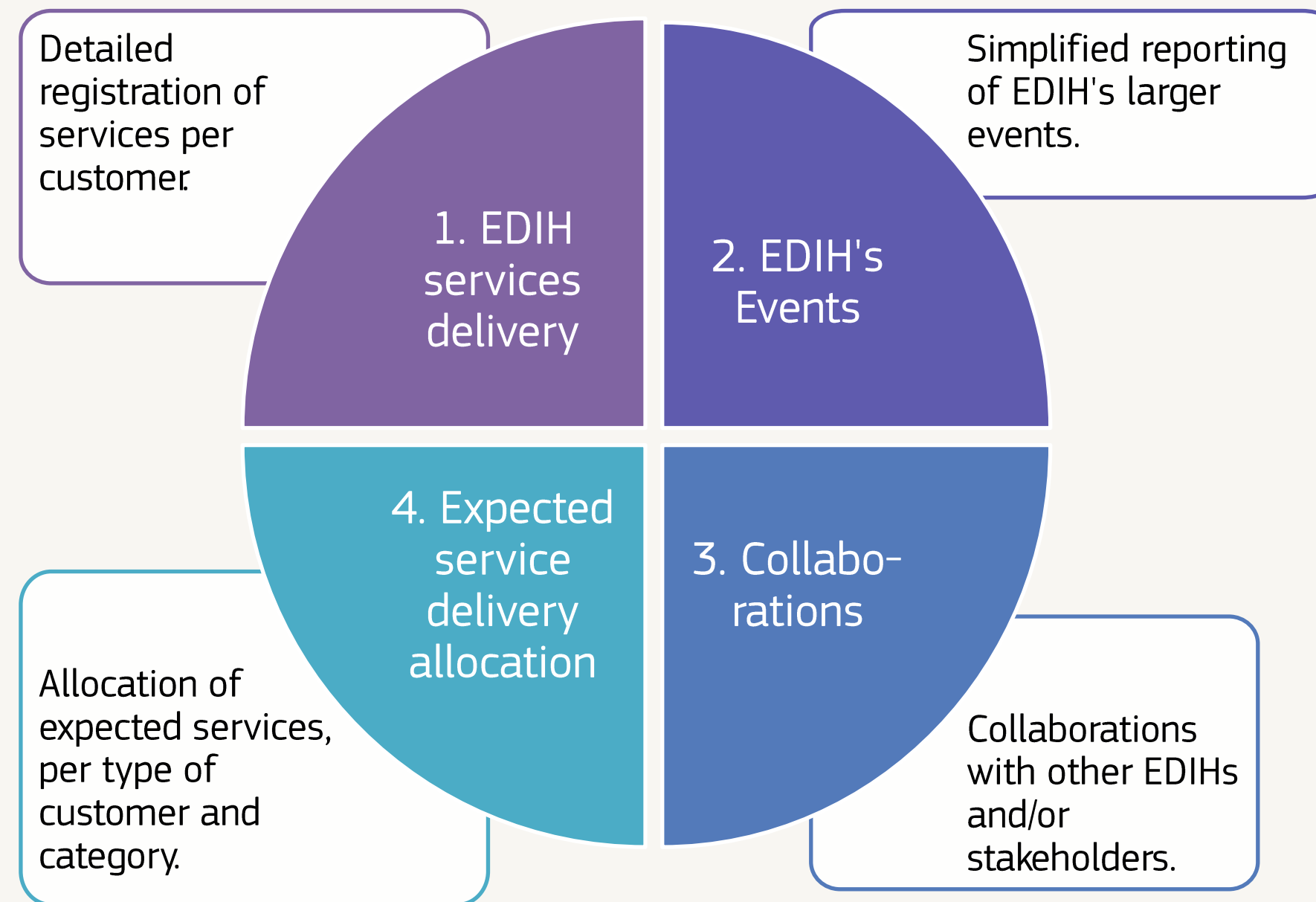
EDIHs are encouraged to continuously (and at least monthly) report on delivered services, collaborations and events. However, the reporting is voluntary, except for the 18- and 36-months reporting periods, as stated in the Grant Agreement for EDIHs funded under DEP.

The Performance Indicators Tool is a self-reporting tool available on the EDIH Network platform under "My EDIH" section.

DTA Services for the EDIH Network – Platform

My EDIH space – KPI Tool

KPIs USER GUIDE, IMPORT INSTRUCTIONS & WEBINAR CAN BE FOUND ON KNOWLEDGE HUB/GUIDANCE DOCS SECTION



The reporting tool handles 4 main types of data.

It has been **developed to help the EDIHs** to monitor the service delivery.

- The tool helps the EDIHs to **fulfil their reporting requirements** towards the European Commission through a standardised method.
- On the other hand, aggregated data on KPIs will be used by the DTA to assess the degree of target achievement and performance of the EDIH Network.

DTA Services for the EDIH Network – Platform

My EDIH space – EDIH “Mini-sites”

EDIH WEBSITES GUIDE CAN BE FOUND ON KNOWLEDGE HUB/GUIDANCE DOCS SECTION

- EDIH “Mini-sites” are sub-websites located within the main EDIH Network online platform.
- Using a master template, EDIHs can freely edit and publish content on their individual “mini-sites”.

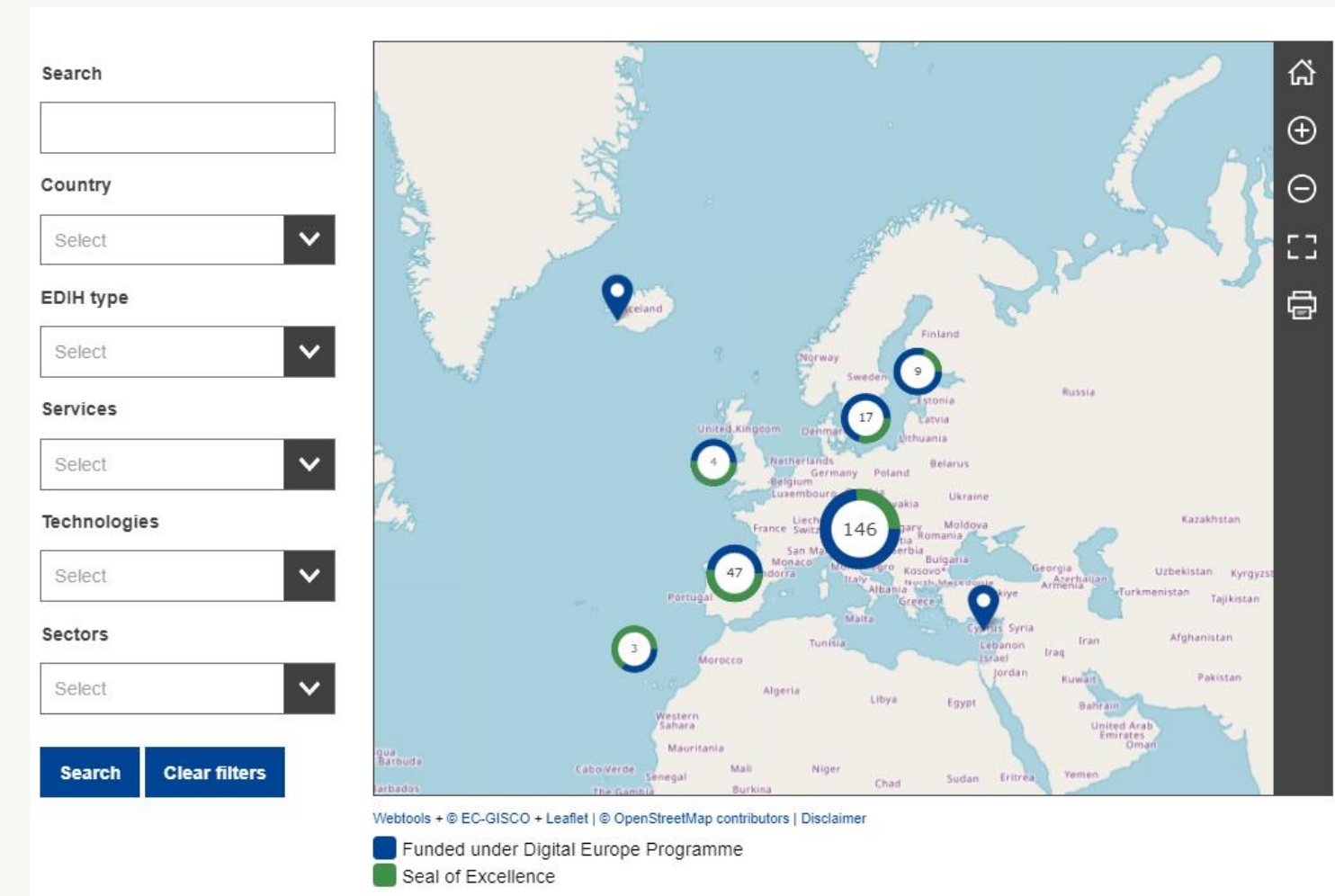
Features:

- **Home page:** offers key information on your EDIH and links to the other sub-sections of your EDIH website
- **About:** introduce your EDIH, its mission, goals, objectives, activities etc.
- **Services:** a listing of the services you provide to your SMEs and PSOs.
- **News:** functionality allowing you to publish news items
- **Events:** functionality allowing you to publish events
- **Collaborations:** information on your EDIH's collaboration network and opportunities for partnerships
- **Contact:** provides contact details
- **Twitter feed:** presents a latest tweets feed from your EDIH's Twitter account
- **Newsletter signup:** provides a link to your (third-party) newsletter signup form

DTA Services for the EDIH Network - Platform

EDIH Catalogue

- The interactive online directory of all European Digital Innovation Hubs.
- Used for identifying EDIHs in a specific region/country, technology field, sector, service provided, keywords etc. through filters.
- It is built upon the pre-existing European catalogue of DIHs.
- EDIH profiles (basic information, description, contact details, services, technological expertise, sectors, etc) can be modified at any time, by logged in users. *Update yours!*



<https://european-digital-innovation-hubs.ec.europa.eu/edih-catalogue>

DTA Services for the EDIH Network – Platform

Knowledge Hub – General sections

- Guidance documents

Contains supporting material, reports, quick-user guide, FAQ, project related regulations etc, in order to help and inform EDIH Network members.

- EDIH Academy

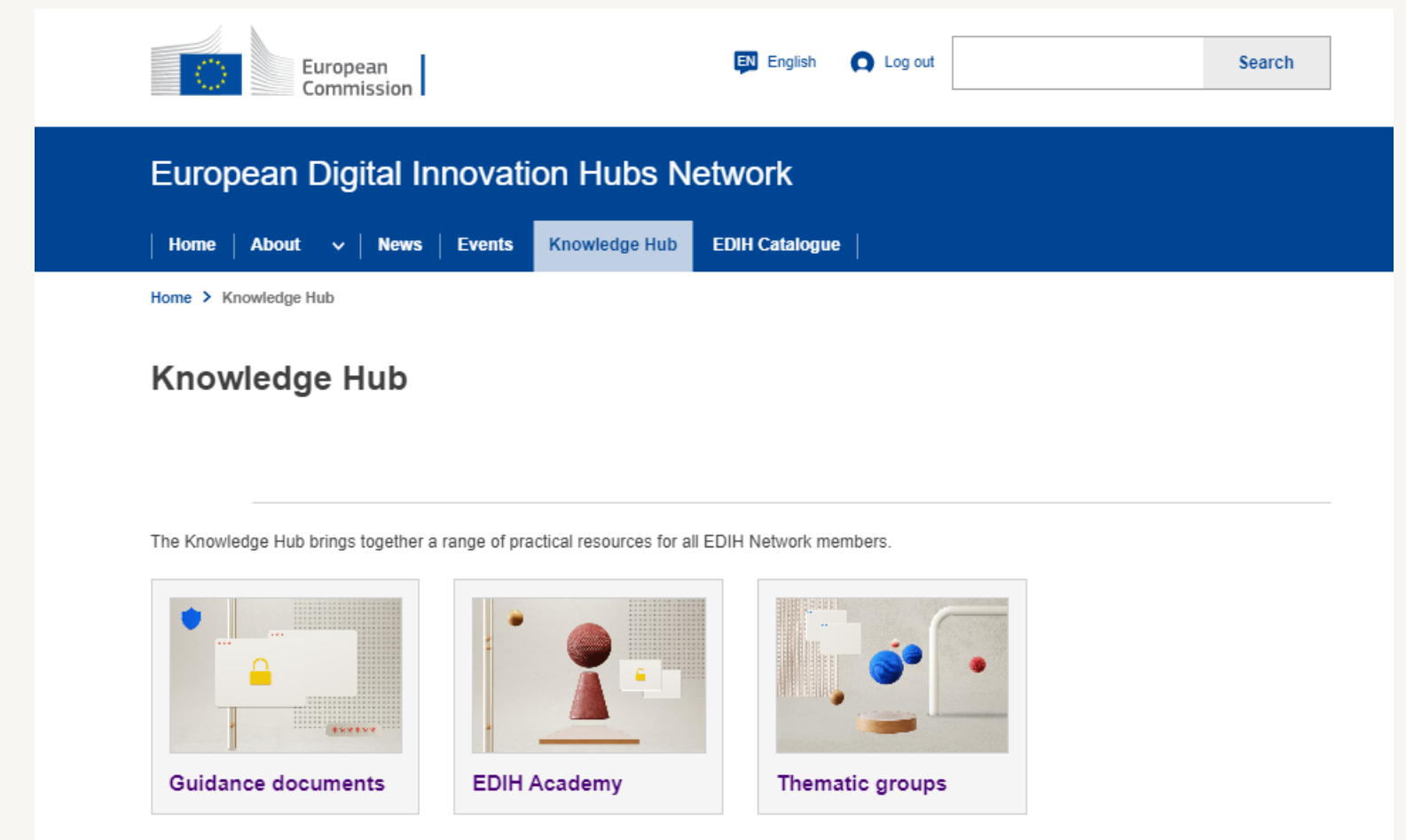
Provides access to a wide range of online training resources for all EDIH Network members.

- 1) Train the Trainer courses developed by EDIHs for the EDIH Network that are presented on the EDIH Academy e-learning platform (<https://elearning.edihnetwork.eu>).

Complete the EDIH Training Course Offer Form!

- 2) Training courses available on other e-learning platforms (free of charge).

- Thematic groups



DTA Services for the EDIH Network - Platform

Knowledge Hub - Thematic Groups

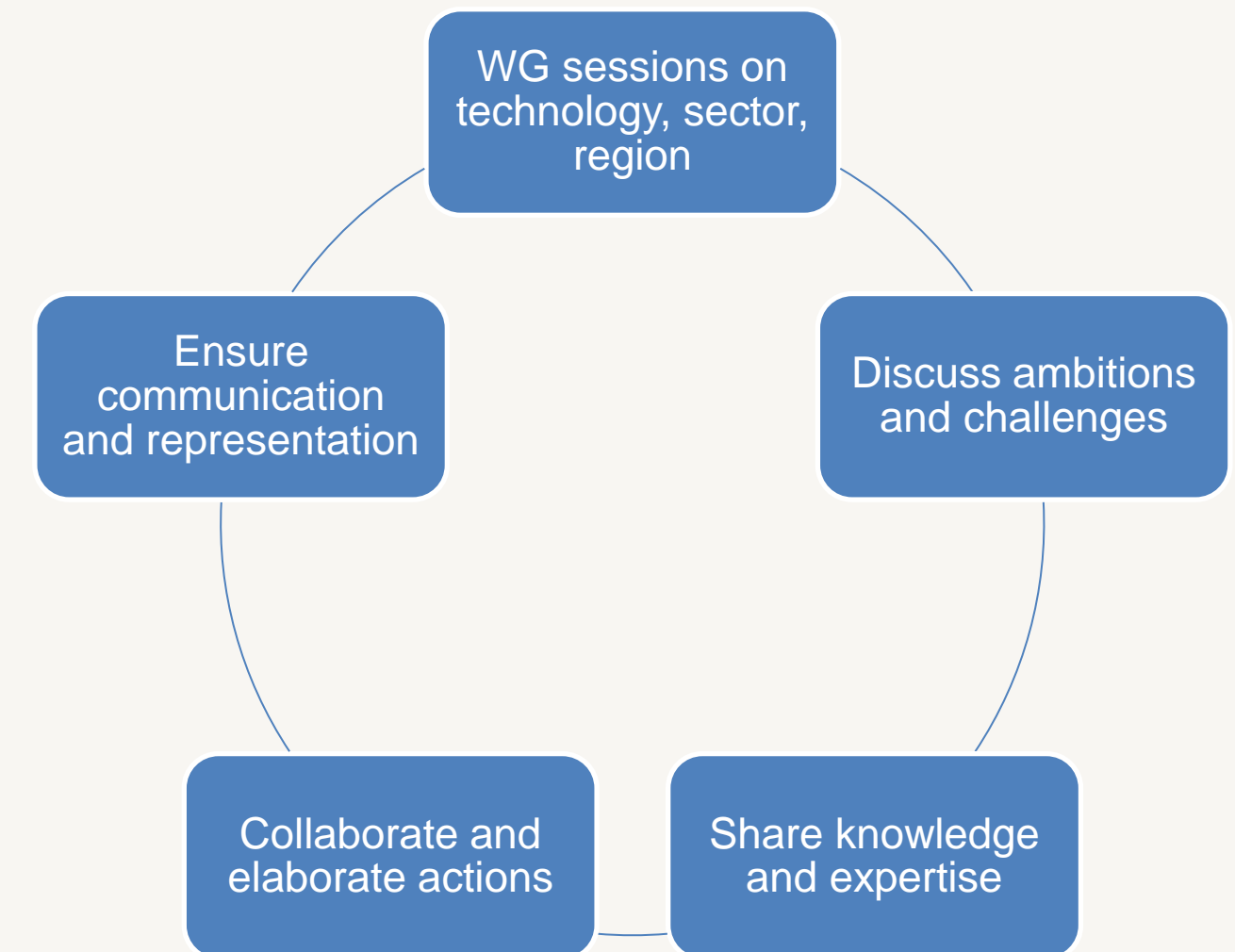
➤ Objectives:

- Mutual inter-EDIH collaboration
- Effective representation of each EDIH
- Discuss key issues and state of play for SMEs/PSOs
- Offer insights into latest trends in policy and regulation

➤ Thematic Working Groups:

- Digital Health
- Public Administration and AI
- Data in Manufacturing
- Sustainability

FIND OUT INFO, CONTACTS AND HOW TO PARTICIPATE ON KNOWLEDGE HUB/EDIH THEMATIC WORKING GROUPS



DTA Services for the EDIH Network - Platform

News section

- The EDIH newsroom: updates and announcements relevant for the Network, based on EDIH content shared to content@edihnetwork.eu
- EDIHs can request to promote social media content on official channels of the EDIH Network by contacting social@edihnetwork.eu



@edih_net



EDIH-NET

GUIDELINES ON HOW TO SHARE INFORMATION CAN BE FOUND ON KNOWLEDGE HUB/GUIDANCE DOCS SECTION

DTA Services for the EDIH Network - Platform

Events section

- Events are displayed by list and calendar, including:
 - webinars organised by DTA.
 - training and workshops from external stakeholders.
 - partner meetings.
- Network members are free to enrol.

The screenshot shows the 'Events' section of the European Digital Innovation Hubs Network website. At the top, there is the European Commission logo, language options (English), and a search bar. The main navigation bar includes 'Home', 'About', 'News', 'Events', 'Knowledge Hub', and 'EDIH Catalogue'. Below the navigation, there is a breadcrumb trail: 'Home > Events > Events'. The 'Events' section features a introductory text: 'Join us for the first edition of the EDIH Network Annual Summit, which will take place on 31 May and 1 June in Brussels. Do not miss the key European digital innovation event of the year, bringing together EDIHs, policy makers and public administrators. Past webinars organised by DG CNECT to assist the Member States and HUBs on subjects such as the Evaluation and Grant signature procedures and Synergy funding are available here.' Below this text, there are two tabs: 'Events List' (selected) and 'Events Calendar'. A 'Filter by' section on the left includes a title search box, a 'Languages' dropdown menu, and an 'Event date' dropdown menu set to 'Past, Upcoming'. On the right, under 'Events (29)', it says 'Showing results 1 to 10' and 'Event date: Past Upcoming'. Two event cards are visible: 1) '31-01 MAY-JUN 2023' (highlighted) for 'EDIH Network Annual Summit' in Brussels, Belgium. 2) '16 MAY 2023' for 'Introduction to machine learning' (online only). 'Search' and 'Clear filters' buttons are at the bottom of the filter section.

DTA Services for the EDIH Network – Events and Networking Annual Summit

Meet other members of the EDIH Network

Inspirational keynote speakers - Panel discussions with MS Authorities - Workshops and live/interactive sessions in person



Promote community-building and matchmaking



Recognise Best Practices

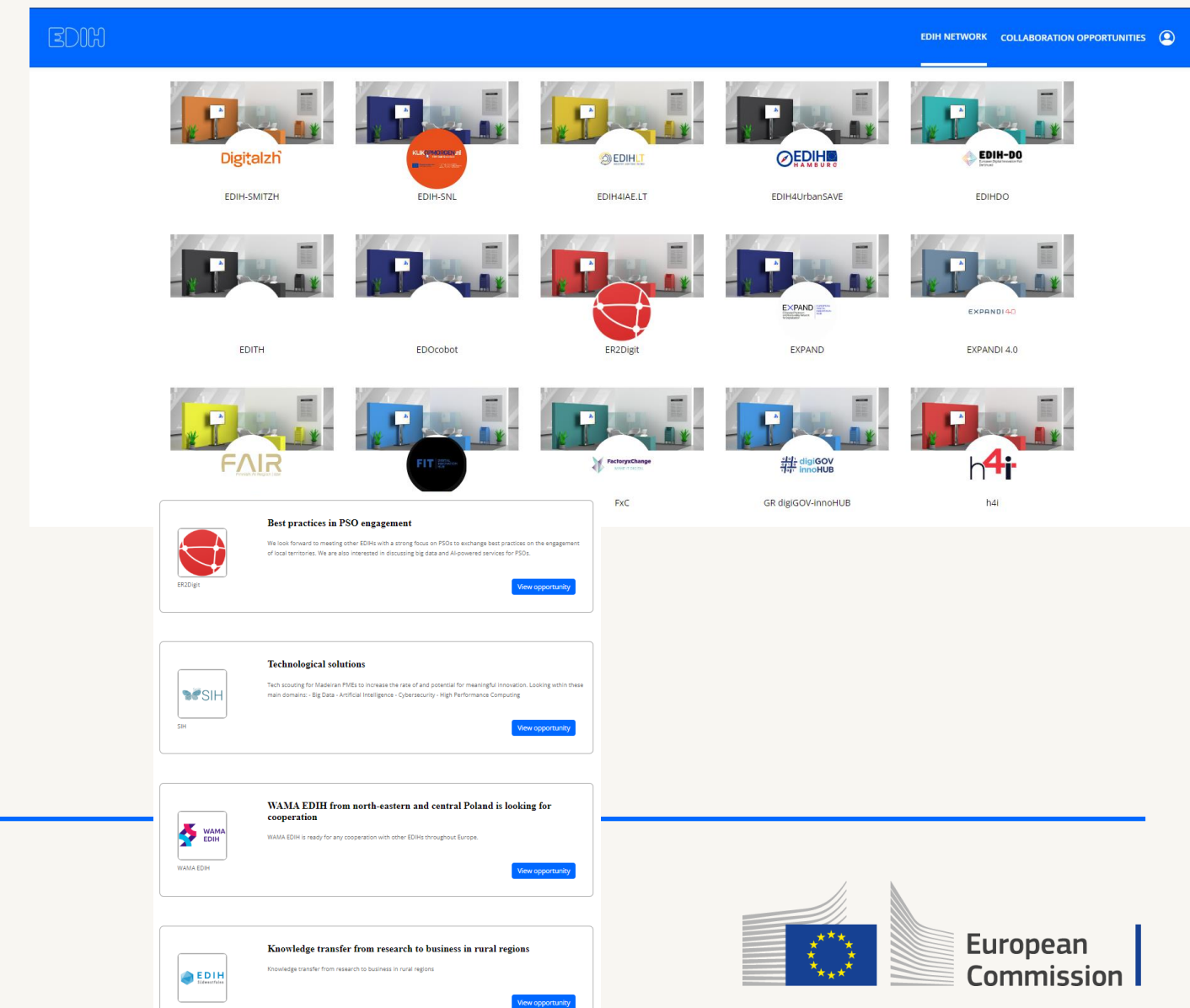


Strengthen the EDIH network



Connect with stakeholders

Don't forget to visit the
Virtual Fair to find
collaboration opportunities!
(<https://virtualfair.edihnetwork.eu/>)



DTA Services for the EDIH Network - Platform

DTA helpdesk

- Provides on-demand counsel, guidance and support to the EDIH Network.
 - The Helpdesk is the primary point of contact for EDIHs who wish to communicate with the DTA team.
 - Support shall be provided on all matters related to the DTA and the EDIH Network.

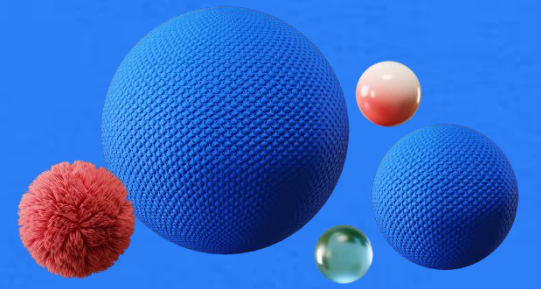
How to contact the Helpdesk:

support@edihnetwork.eu

Any question?

Contact us on
support@edihnetwork.eu

EDIH



EDIH Network Summit 2023
31 May – 1 June

Thank you!