EDIH

EDIH Network: Grant Agreement Preparation (GAP) for the EDIHs in Associated Countries – Information Day

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Housekeeping rules

The meeting will be recorded and made available online

Please use the chat for questions

Please keep your microphone muted

AGENDA

EDIH Network: Grant Agreement Preparation (GAP) for the EDIHs in Associated Countries – Information Day

TIME	TOPIC	RESPONSIBLE
14:00 – 14:05	Welcome and introduction	Malgorzata Nikowska, DG CNECT
14:05 – 14:35	Legal and Financial Validation process	Maria Carneiro, REA Florin Puiu, REA
14:35 – 15:05	Description of Action – detailed overview of the process and the tools	Helena Rodrigues, DG CNECT
15:05 – 15:35	DTA Services	Silvia de la Maza, DTA
15:35 – 16:00	Q&A	-

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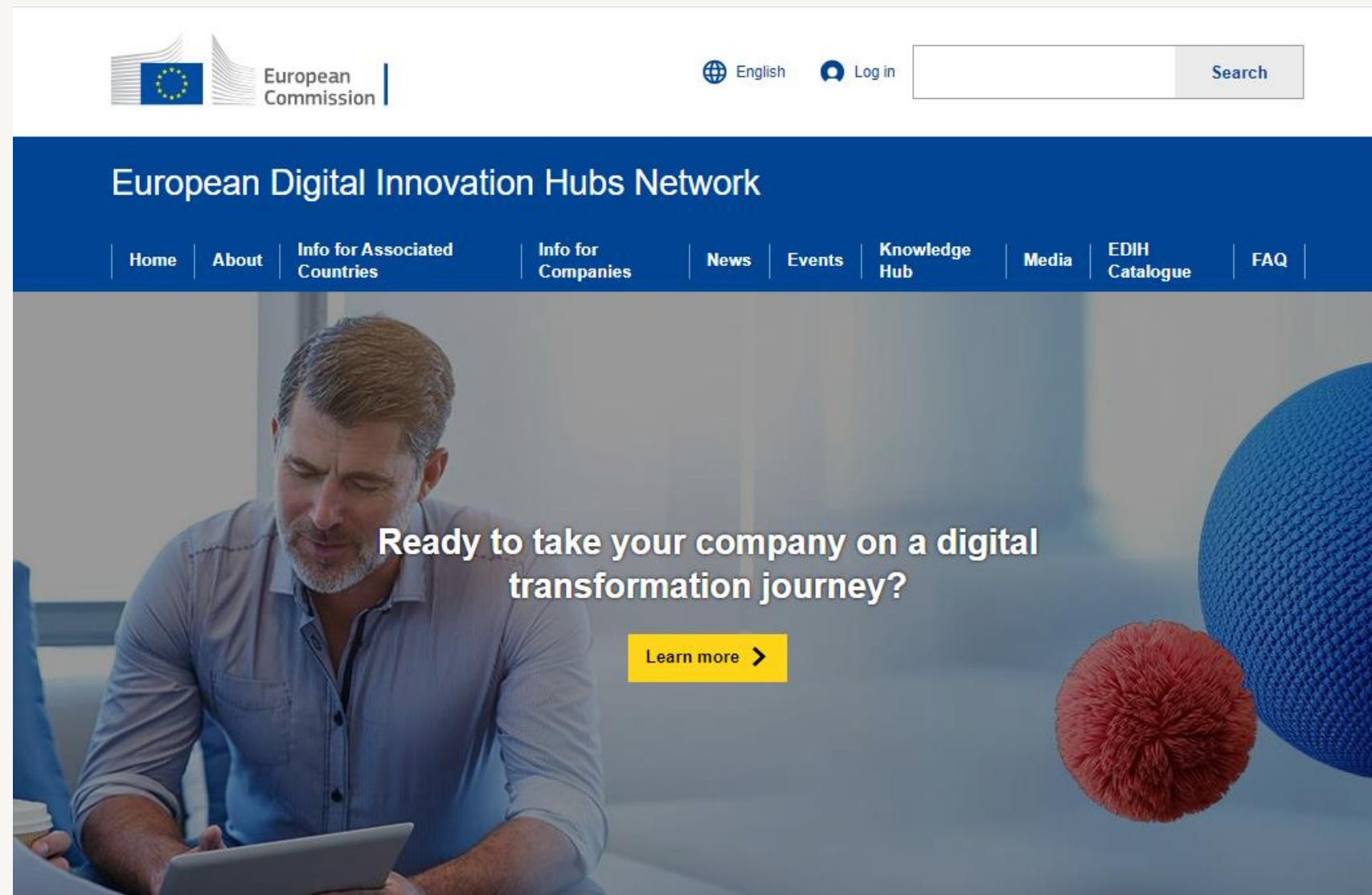
DTA Team

The **objectives** of the DTA:

- Support the creation, development and growth of the EDIH Network,

- Facilitate collaboration between European Digital Innovation Hubs (EDIHs),

- Build up the (digital) capacity of EDIHs through training sessions, and

- Provide guidance and advisory support.

Single point of contact: support@edihnetwork.eu

Innovation management, digital transformation, industrial modernisation, capacity-building

CARSA

IT solutions & services, digital communications, community-building

netcompany intrasoft

Inter-regional cooperation, ecosystem building, innovation management, capacity-building & internationalisation

Steinbeis Europa Zentrum

cecoforma

Events, media relations & creative services, community-building

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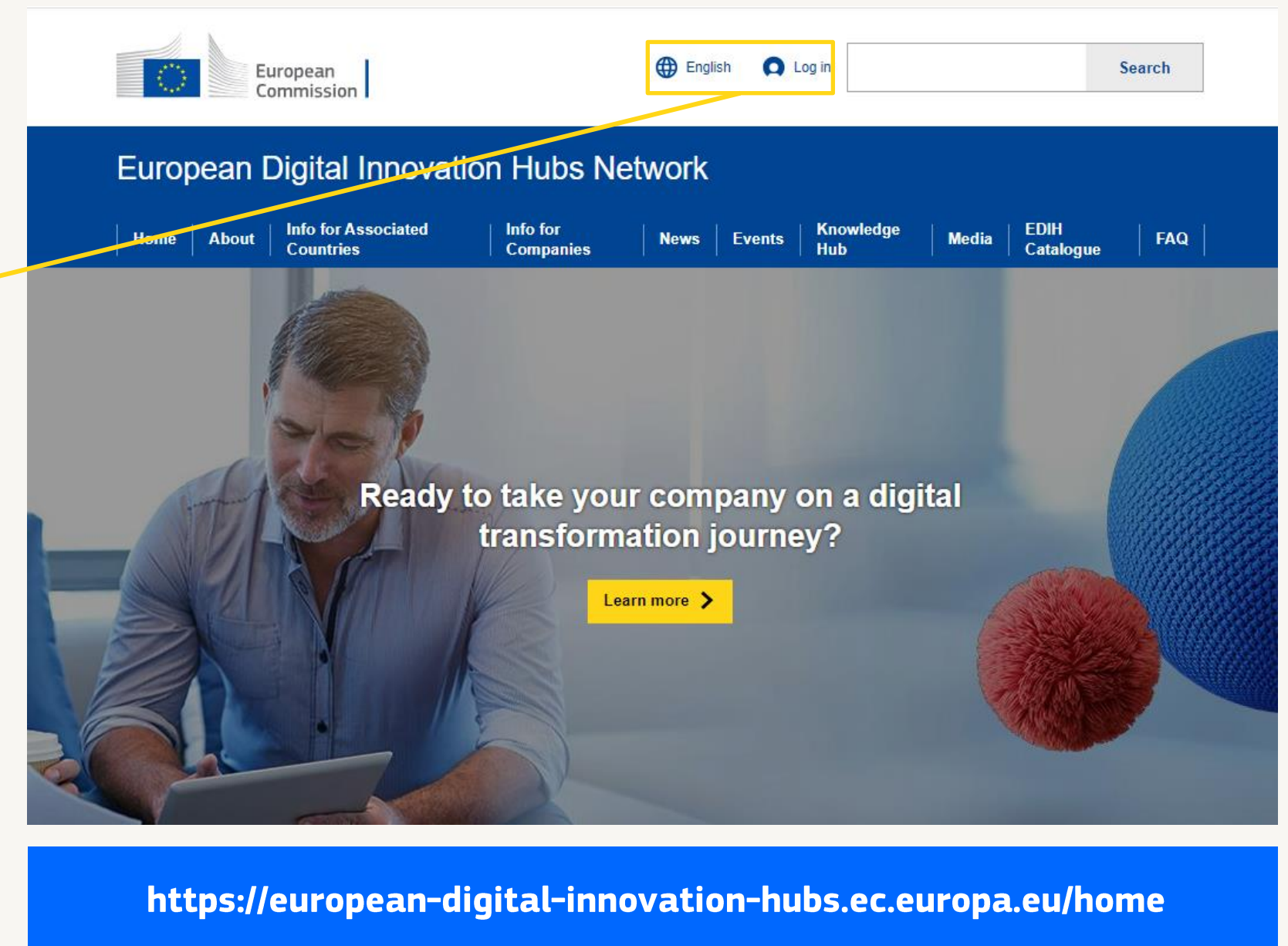
EDIH Network Online Platform

Main access point to information and services:

- News and Events sections

- Knowledge hub:
  - ➤ Guidance documents
  - ➤ EDIH Academy
  - ➤ Thematic Working Groups
  - ➤ Digitalisation projects and initiatives
  - ➤ EDIH Network Annual Summit
  - ➤ Access to finance
  - ➤ Success Stories and Good Practices

- EDIH Catalogue

- "My EDIH" space:
  - ➤ Digital Maturity Assessment Tool
  - ➤ Key Performance Indicators Reporting Tool
  - ➤ Manage my EDIH users
  - ➤ Success Stories and Good Practices
  - ➤ Mini-sites
- Media
- Helpdesk

DTA Services for the EDIH Network - Platform

EDIH Network Online Portal

➢ EDIH Network Online Portal is the **central point for providing DTA services to EDIHs** and other stakeholders.

➢ The EDIH network portal has a **private area for logged in users (EDIHs)** providing a series of tools and functionalities.

➢ Initially, only EDIH Coordinators have granted access. They are then able to grant access to their partners. All EDIH users have the same rights and power in the platform.

https://european-digital-innovation-hubs.ec.europa.eu/home

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EDIH Catalogue

➢ The interactive online directory of all European Digital Innovation Hubs.

➢ Used for identifying EDIHs in a specific region/country, technology field, sector, service provided, keywords etc. through filters.

➢ It is built upon the pre-existing European catalogue of DIHs.

➢ EDIH profiles (basic information, description, contact details, services, technological expertise, sectors, etc.) can be modified at any time, by logged in users.

https://european-digital-innovation-hubs.ec.europa.eu/edih-catalogue

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My EDIH space

➢ The "My EDIH" space is only visible to logged in users of the

   EDIH Network portal. It contains:

- DMA Tool for SME and PSO

- DMA reports for SME and PSO

- KPI reporting Tool

- My EDIH website (EDIHs "mini-sites")

- Success Stories and Good Practices

- Manage My EDIH users
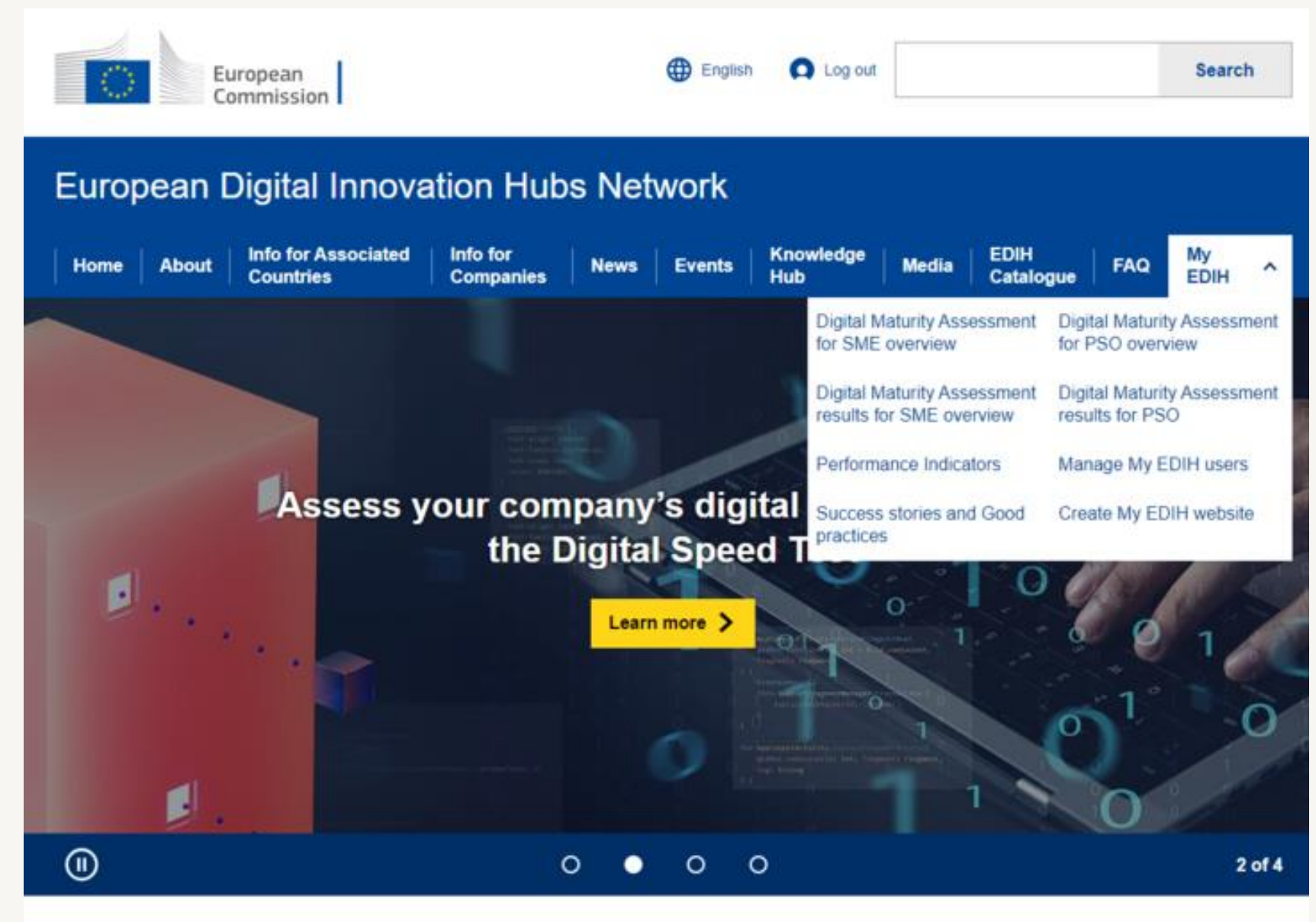
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My EDIH space – Digital Maturity Assessment tool

The DMA is a framework that assesses the overall digital maturity level of EDIH customers over 6 dimensions:

Digital Maturity for SMEs

Digital Business Strategy	Digital Readiness	Human – Centric Digitalisation	Data Management	Automation & Intelligence	Green Digitalisation

Digital Maturity for POs

Digital Strategy & Investments	Digital Readiness	Human – Centric Digitalisation	Data Management & Security	Interoperability	Green Digitalisation

DMA tool instructions can be found on Knowledge Hub/ Guidance documentation section

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Where can I access the DMA Tool?
The DMA Tool is available in the "My EDIH" section of the EDIH Network online platform, which EDIHs can access when logged in.

What is available?
The full versions of the DMA Tool are now available– both for company and PSO assessments.

The DMA reports for SMEs and PSOs are also available on a separate tab: enabling EDIHs to review and filter average results across targeted sub-group of customers.

To assess the impact of services delivered, EDIHs need to fill the **DMA** on behalf of the customers ***three times***:
- ❖ T0: max 6 months prior to EDIH support start.
- ❖ T1: 1 year after T0
- ❖ T2: 2 years after T1

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My EDIH space – KPI Tool

EDIHs are encouraged to continuously (and at least monthly) report on delivered services, collaborations and events. However, the reporting is voluntary, except for the 18- and 36-months reporting periods, as stated in the Grant Agreement for EDIHs funded under DEP.
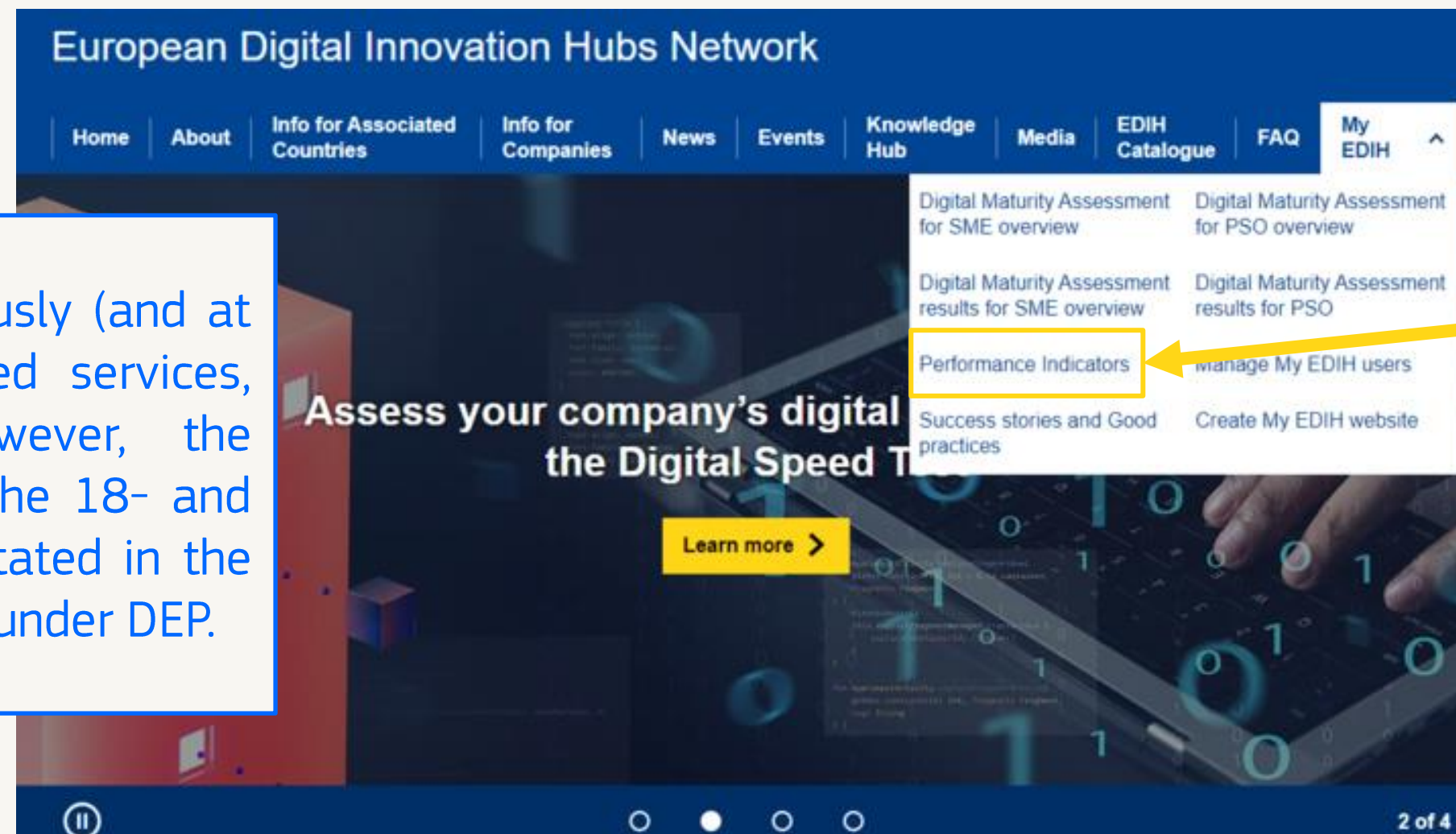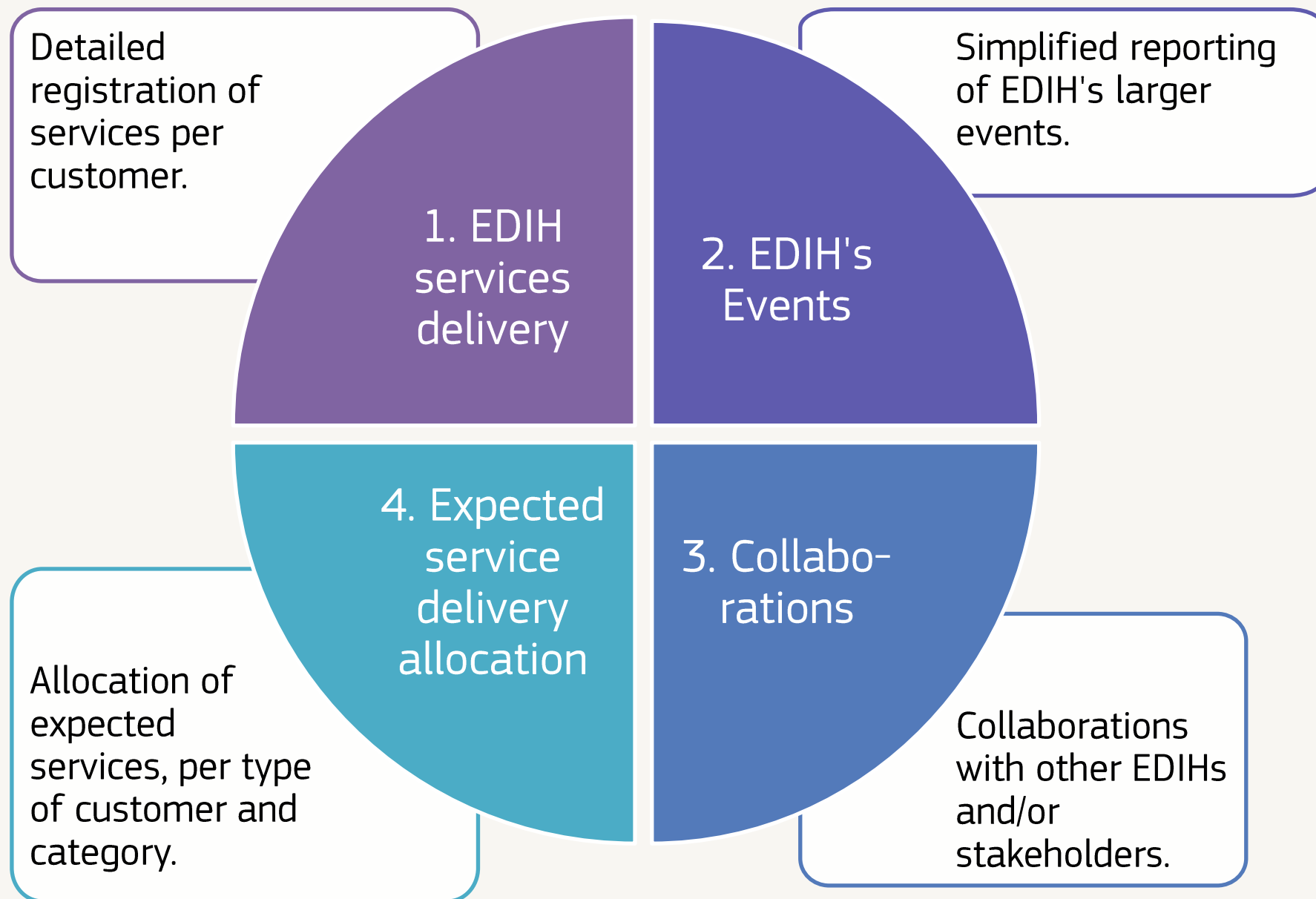
The Performance Indicators Tool is a self-reporting tool available on the EDIH Network platform under "My EDIH" section.

KPIs user guide, import instructions & webinar can be found on Knowledge Hub/ Guidance documentation section

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My EDIH space – KPI Tool

Detailed registration of services per customer.

Simplified reporting of EDIH's larger events.

1. EDIH services delivery

2. EDIH's Events

4. Expected service delivery allocation

3. Collabo-rations

Allocation of expected services, per type of customer and category.

Collaborations with other EDIHs and/or stakeholders.

The reporting tool handles 4 main types of data.

It has been **developed to help the EDIHs** to monitor the service delivery.

➔ The tool helps the EDIHs to **fulfil their reporting requirements** towards the European Commission through a standardised method.

➔ On the other hand, aggregated data on KPIs will be used by the DTA to assess the degree of target achievement and performance of the EDIH Network.

KPIs user guide, import instructions & Webinar can be found on Knowledge Hub/ Guidance documentation section

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My EDIH space - EDIH "Mini-sites"

➢ EDIH "Mini-sites" are sub-websites located within the main EDIH Network online platform.

➢ Using a master template, EDIHs can freely edit and publish content on their individual "mini-sites".
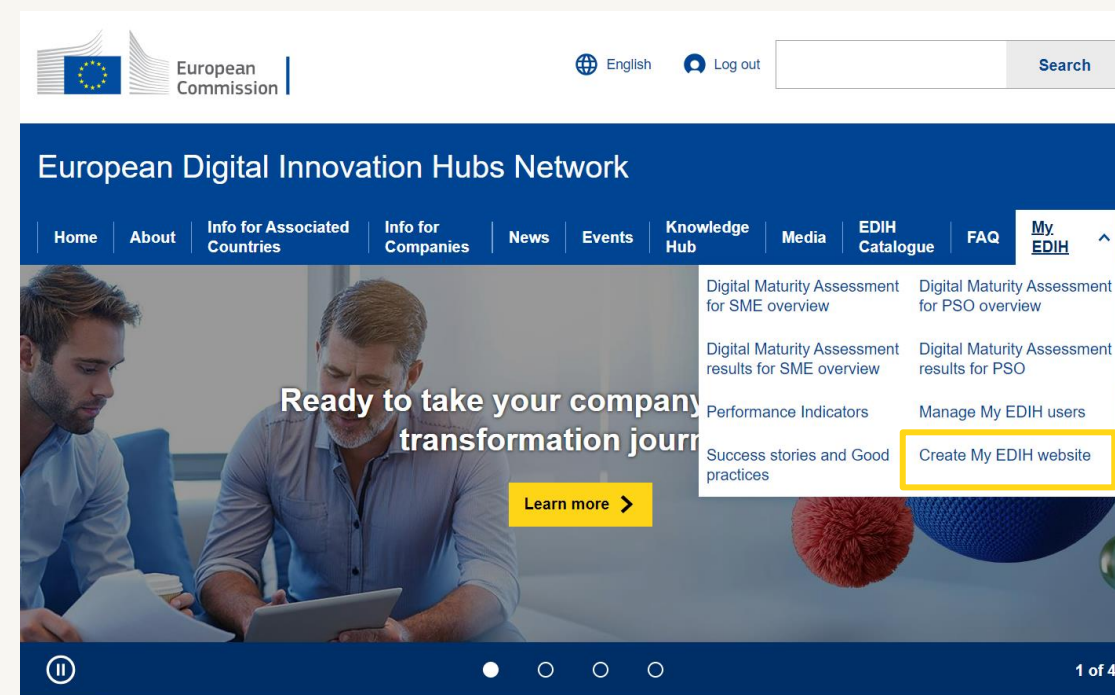
Each EDIH website comes with several features, each of which may be enabled or disabled according to your EDIH's communication needs:

• Home page (mandatory): offers key information on your EDIH and links to the other sub-sections of your EDIH website

• About: introduce your EDIH, its mission, goals, objectives, activities etc.

• Services: a listing of the services you provide to your SMEs and PSOs.

• News: functionality allowing you to publish news items

• Events: functionality allowing you to publish events

• Collaborations: information on your EDIH's collaboration network and opportunities for partnerships

• Contact: provides contact details

• Twitter feed: presents a latest tweets feed from your EDIH's Twitter account

• Newsletter signup: provides a link to your (third-party) newsletter signup form

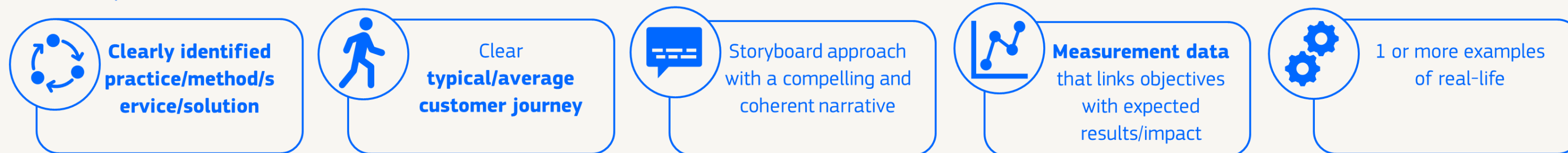**EDIH WEBSITES GUIDE CAN BE FOUND ON KNOWLEDGE HUB/GUIDANCE DOCS SECTION**

DTA Services for the EDIH Network – Platform

Success stories and Good practices

Success stories refer to cases where SMEs and PSOs have effectively digitally transformed as a result of the provision of one or more services from an EDIH.

- **Clearly identified customer**
- **DMA completed**
- Clear and detailed description of the **customer's specific customer journey**
- Storyboard approach with a compelling and coherent narrative
- **Measurement data** that demonstrates the **success achieved by the specific customer**

Good practices refer to the practices, methods and knowledge used by the EDIHs to successfully deliver a service/maximise the impact of the service delivery that can be shared with other EDIHs.

- **Clearly identified practice/method/service/solution**
- Clear **typical/average customer journey**
- Storyboard approach with a compelling and coherent narrative
- **Measurement data** that links objectives with expected results/impact
- 1 or more examples of real-life

Submitted Success stories and Good practices will be:

- Published in the EDIH Network portal
- Promoted in the EDIH Network social media channels
- Invited to provide a train the trainer course.

Guidelines to submit your Success stories and Good practices

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DTA Services for the EDIH Network - Platform

EDIH Network Awards

🏆 EDIH AWARDS! 🏆

- Promote the EDIH Network services provided to SMEs and PSOs.
- Recognise the work of the EDIHs and trigger enthusiasm in services and reporting.
- Showcase the success stories from SMEs and PSOs.
- Disseminate success stories within the Network to inspire others.
- Raise awareness and increase the visibility of the EDIH Network across Europe.

4 TOPICS

Green digitalisation	Human centred AI
Digital skills	Collaboration

Deadline for submission of Success stories to the EDIH Awards: 12th September at 17:00 CEST

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Knowledge Hub
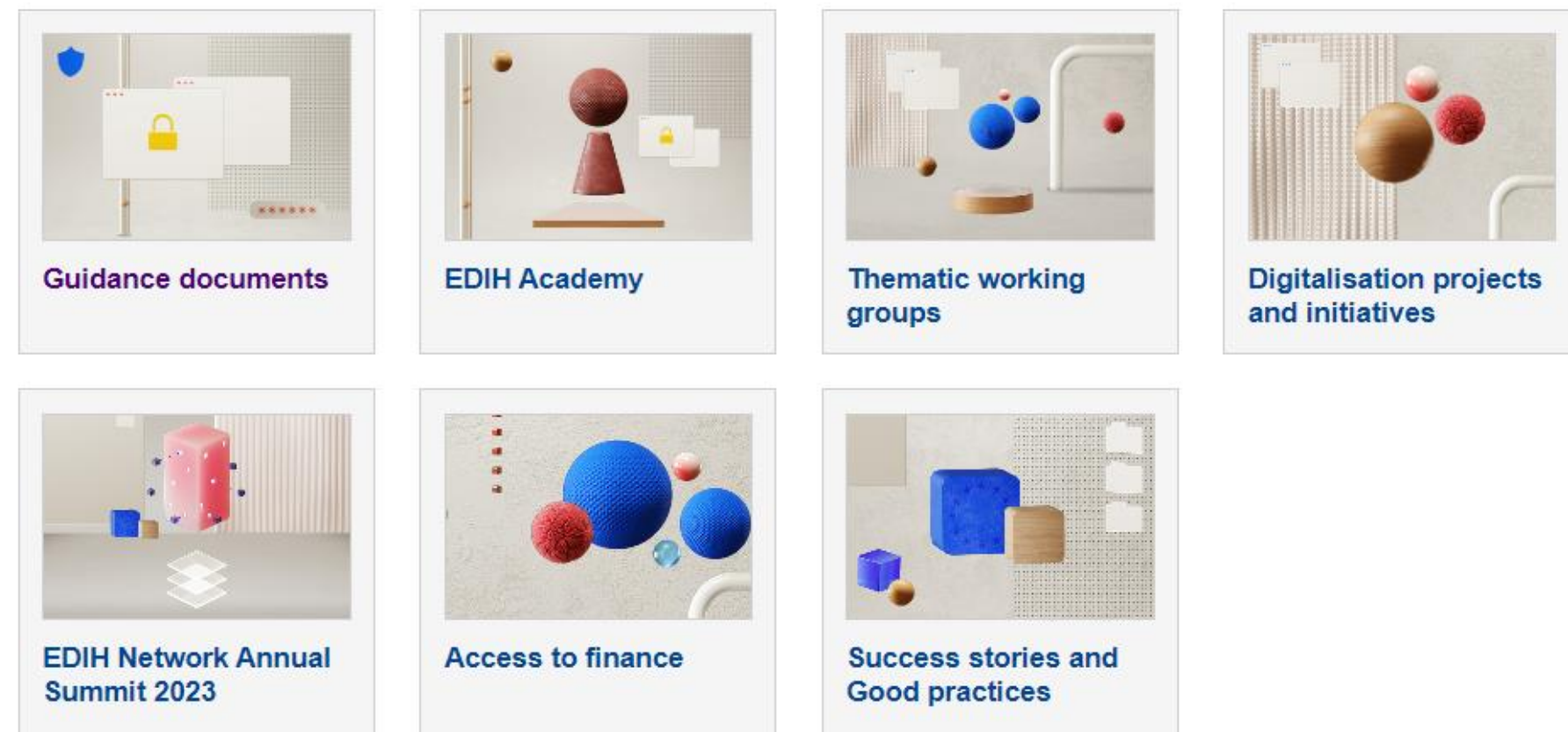
- ➢ **Guidance documents**: Contains supporting material, reports, quick-user guide, FAQ, etc. in order to help and inform EDIH Network members.

- ➢ **EDIH Academy**: Provides access to a wide range of online training resources for all EDIH Network members.

- ➢ **Thematic working groups**: composed of EDIHs with shared interests.

- ➢ **Digitalisation projects and initiatives**: repository of projects, tools, and initiatives shaping the digital landscape in the EU.

- ➢ **EDIH Network Annual Summit**: information regarding the different Annual Summits.

- ➢ **Access to Finance**: repository of the available information that has been presented at events, webinars, etc.

- ➢ **Success Stories and Good Practices**: repository of the publication of the EDIHs' success stories and good practices.

DTA Services for the EDIH Network – Platform

Knowledge Hub – Thematic Working Groups

➢ Objectives:

- Mutual inter-EDIH collaboration

- Effective representation of each EDIH

- Discuss key issues and state of play for SMEs/PSOs

- Offer insights into latest trends in policy and regulation

Find out info, contacts and how to participate on Knowledge Hub/ EDIH Thematic Working Groups

Working Groups

Agrifood
Following up on the successful IoT Thematic Session the WG will meet again after the Summer break.

Construction
Carrying on its sectorial focused projects, the Construction TWG will pursue its activities during the next session. Information will be announced here.

Cybersecurity
Continuing its initiatives, the Cybersecurity TWG will organise its next meeting shortly. Updates and details will be announced here.

Data in Manufacturing
Building on a series of meetings and matchmaking events, the Data in Manufacturing TWG will organise its next meeting after the summer. Stay tuned for updates and details, which will be posted here!

Digital Business Models
Continuing its initiatives, the Digital Business Models TWG will organise its next meeting shortly. Updates and details will be announced here.

Digital Health
After a series of thematic focused webinars, the WG Digital Health next meeting will be announced on this page.

Networking the Networks
Discover the guidelines for collaboration presented by the Working Groups during the EDIH Network Annual Summit.

Public Administration, with focus on AI
Following up on the successful webinar on AI and Robotics in Tourism, the WG will meet again after the Summer break.

Smart Connectivity
Building up on a dynamic kick-off, the TWG on Smart Connectivity has organized a first meeting session. More achievements to come and be displayed on this page.

Sustainability
After a series of successful meetings, details for the next meeting of TWG in Sustainability will be posted here soon. Stay tuned!

Tourism
Following up on the successful webinar on AI and Robotics in Tourism, the WG will meet again after the Summer break.

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Knowledge Hub – Training

The EDIH Academy is a digital platform that provides access to a wide range of online training resources for all EDIH Network members:

1. **'Train the Trainer' courses** developed by EDIHs for the EDIH Network are hosted on the EDIH Academy eLearning Platform (user registration/login is required to gain access). All live training sessions are recorded and available to view. All courses are announced on this page.

2. **Relevant training courses available on other e-learning platforms** (e.g.: MOOC platforms). These courses are either available free of charge or have a free of charge option – e.g.: free to attend (no certificate), with the option to attain a certificate for a small fee.
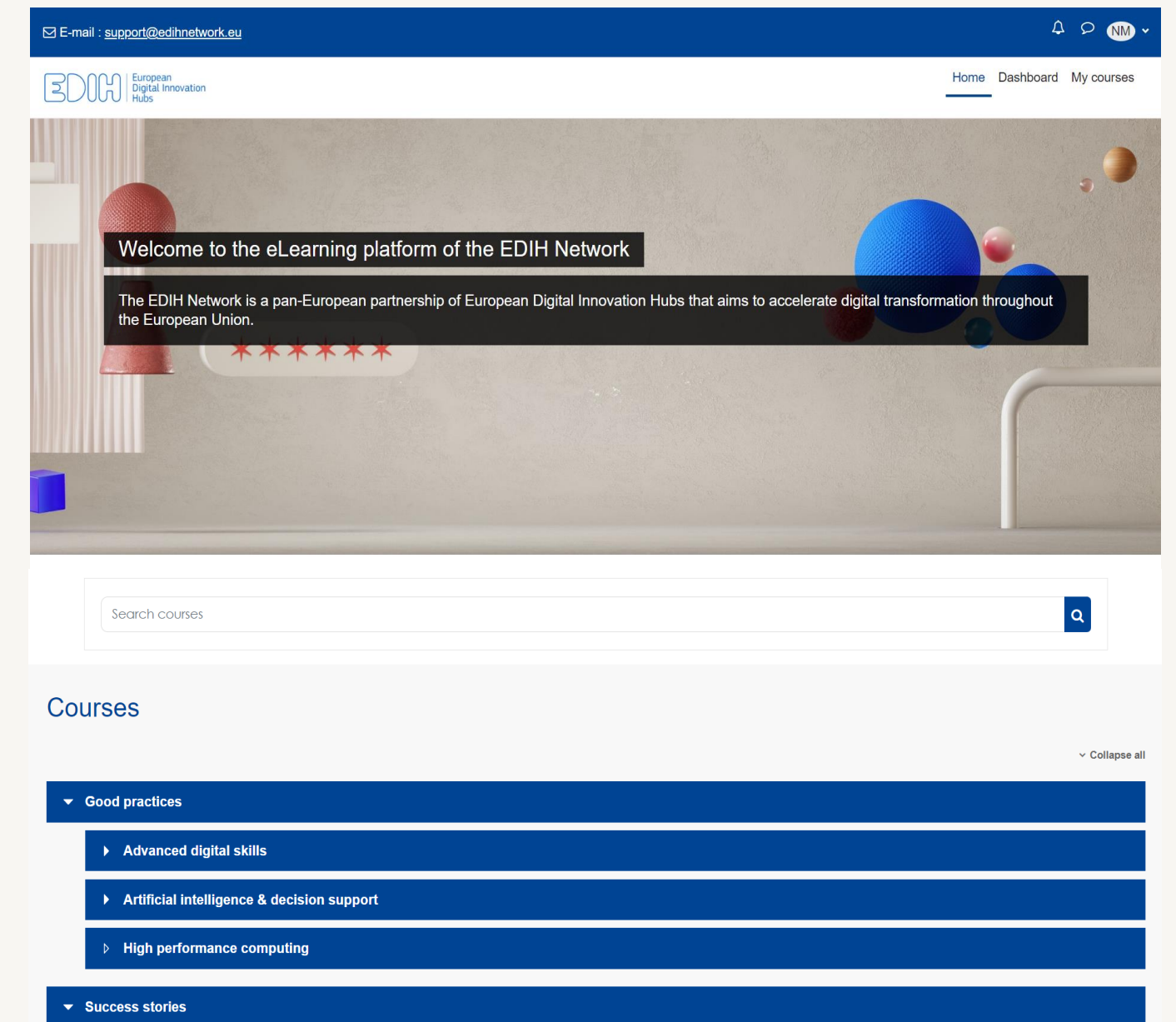
Access to the EDIH Academy   **Access to the eLearning Platform**

DTA Services

Events and Networking: Annual Summit

26 and 27 November 2024, at The Egg conference centre in Brussels

Inspirational keynote speakers - Panel discussions with MS Authorities - Workshops and live/interactive sessions in person.

➢ Promote community-building and matchmaking.

➢ Recognise Best Practices.

➢ Strengthen the EDIH network.

➢ Connect with stakeholders.

DTA Services

Communication Details

DTA Team will contact you via info@edihnetworl.eu

asking you for the following:

- EDIH logo

- Social Media profiles

- Communication contacts

DTA Services

Helpdesk

Serves as the primary contact point for the EDIH Network, offering on-demand guidance and support for all matters related to the DTA and the network.

How to contact the Helpdesk:

support@edihnetwork.eu

DTA Services for EDIHs in Digital Europe's Associated Countries

DTA Services for EDIH Candidates in Digital Europe's Associated Countries

"Fast Tracking" for selected EDIHs:

- DTA will offer **dedicated support** to selected EDIH participants to bring them up to speed and facilitate their integration into EDIH Network activities.
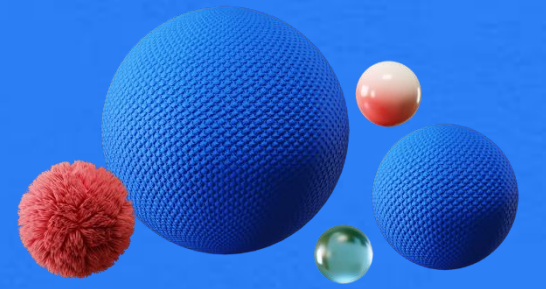
  This will include:

  - o Dedicated webinar series on EDIH Network available tools and resources (Portal, Catalogue, Training offer, DMA, KPI Monitoring, etc.)

  - o Dedicated support through the DTA Helpdesk

  - o Mentoring session with established EDIHs to be organised by DTA

Any question?

Contact us on

support@edihnetwork.eu