

Overview of Customer Journey & Tailored Solutions

EDIH4IAE.LT Service Tailoring for SMEs

27 November 2024, The Egg, Brussels

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Lithuanian Innovation Centre, EDIH4IAE.LT

Restaurant with a la carte menu

EDIH Network Summit 2024

26-27
November

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Restaurant without menu

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LITHUANIAN
INNOVATION
CENTRE



Lithuanian
Confederation
of Industrialists



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MAGNUS
UNIVERSITY
M C M X X I I



LITHUANIAN
ENERGY
INSTITUTE



SCIENCE
AND TECHNOLOGY
PARK

art21

AgriFood **DIH**
Lithuania

Smart **Energy** **DIH**



Clients of



INDUSTRY SECTOR

~ 45%

AGRO SECTOR

~ 30 %

ENERGY SECTOR

~ 20%

PUBLIC SECTOR

~ 5%

Digital Transformation Journey



Digital Transformation Journey



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International network

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MOA APTO

The grid contains the following logos:

- ATC ATHENS TECHNOLOGY CENTER
- Fraunhofer IOSB
- UNIVERSITÉ DE LORRAINE
- UNIVERSITY OF PIRAEUS RESEARCH CENTER
- THE E-BUSINESS RESEARCH CENTER ELTRUN ATHENS UNIVERSITY OF ECONOMICS AND BUSINESS
- EKS InTec GmbH
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- LIETUVOS INOVACIJŲ CENTRAS
- FET
- SEW USOCOME
- CRF
- ILTAR ITALBOX

Peer2Peer learning

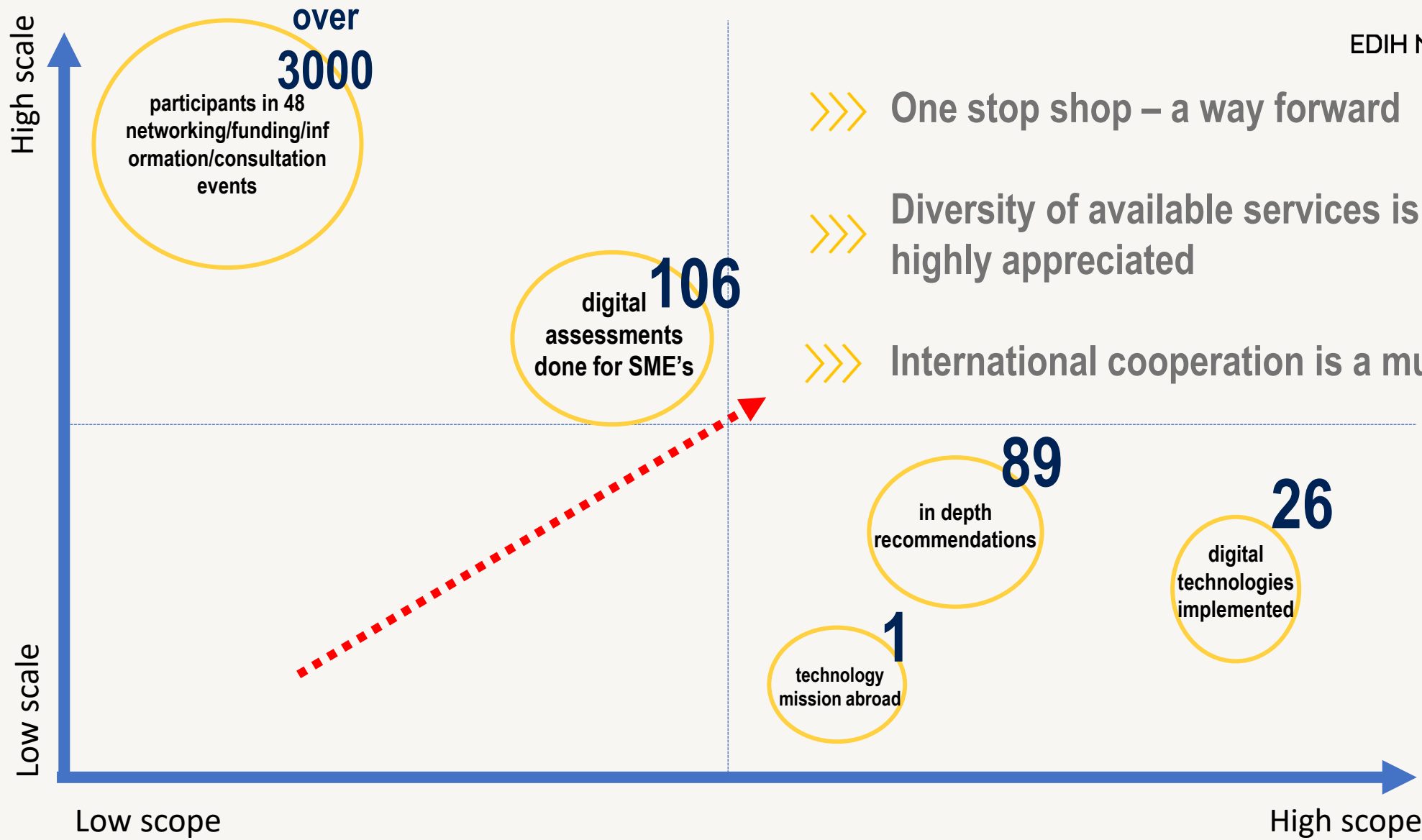


Implemented the concepts of modularity and re-configurability by developing flexible production lines enabled by the capacity to simulate and optimize operations, while incorporating production module self-awareness capabilities, predictive maintenance needs as well as the human factor which is very crucial in the corresponding setting due to extremely increased customer needs for production customization.

Outcomes:

- 30% production capacity increase
- 33% reduced production time
- 33% increase in personnel productivity

MO  APTO



- >>> One stop shop – a way forward
- >>> Diversity of available services is highly appreciated
- >>> International cooperation is a must

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Thank You!