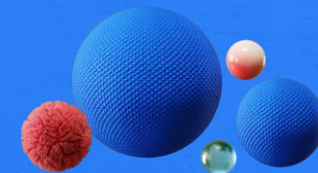


EDIH

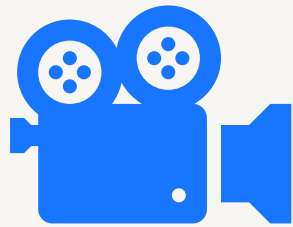


New EDIH Network Members Webinar
30/01/2025

EDIH Network: New members – Onboarding Webinar

1

Housekeeping rules



The meeting will be recorded and made available online



Please use the chat for questions

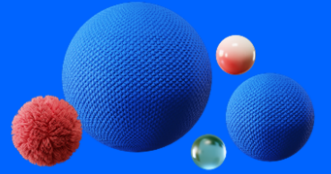


Please keep your microphone muted

AGENDA

EDIH Network: New members – Onboarding Webinar 1

TIME	TOPIC	RESPONSIBLE
14:00 – 14:05	Welcome and introduction	Ms Malgorzata Nikowska, Head of Unit, DG CNECT A4, European Commission
14:05 – 14:30	GA contractual aspects	Ms Malgorzata Nikowska, Head of Unit, DG CNECT A4, European Commission
	Q&A	
14:30 – 14:35	HaDEA's role in supporting DEP funded projects	Ms Fani TSIRANTONAKI, HaDEA
	Q&A	
14:35 – 15:00	DTA Services for the EDIH Network	Ms Marie Bourdon, DTA
	Q&A	
15:00 – 15:10	Best practice from the Network on how to kick-start an EDIH	Mr Martin Duda, EDIH OVA
15:10 – 16:00	General Q&A	



European Digital Innovation Hubs

EDIH Network
New Members - Onboarding Webinar (1)
(AL / KK/ ME / MK/ RS / TR / UA)

- GRANT AGREEMENT ESSENTIALS: KEY GUIDELINES -

DG CNECT - AI Office
A4 Innovation and coordination Unit
30/01/2025

Grant agreement essentials: Key guidelines

- Welcome to the EDIH network!
- Key elements of your Grant Agreement (GA)
- Funding your EDIHs
- Reporting and reviews
- Communication
- KPIs
- DMAT
- DTA
- FAQ. Anything else?

□ Welcome to the EDIH network (2)

A **pan-European network of one-stop-shops** that support **businesses and public organizations** in adopting **advanced digital technologies**, boosting **competitiveness, sustainability, and innovation** across sectors, **with increasing AI focus**.



□ Key elements of your Grant Agreement (GA) (1/2)

- The **Grant agreement (GA)** is the legal contract between the European Commission (EC) and the beneficiaries.
- It outlines **financial, operational, and reporting obligations**.
- Compliance ensures **smooth project implementation and funding security**.
- Contract duration: *48 months*



Key reference: [Annotated Grant Agreement](#)
(your GA User guide)

New: Management of the GA, on behalf of DG CNECT: [HaDEA](#) from March 2025

□ Key elements of your Grant Agreement (GA) (2/2)

[The European Health and Digital Executive Agency \(HaDEA\)](#) will monitor the GA with the new EDIHs starting in March 2025.

>>> The Executive agency will oversee the technical & financial implementation of the projects.



□ Funding your EDIH

50% DEP
fund

- **65% pre-financing** (as soon as the grant agreement is signed)
- **The other 35% after the mid-term reviews and the final review** (according to costs invoiced)

NO-PROFIT principle

50% other
sources,
such as

- **National or regional funding** (government grants, direct payments)
- **Private contributions** (e.g. payments for services provided by the EDIH)
- **Self-financing** (beneficiaries' own resources)
- **Mixed**

FAQ:

□ Can **in-kind contribution** count as co-financing of the other 50%?

✓ [Answer C.4 in the FAQ:](#)

- No, in-kind contributions from third parties are **not** eligible costs.
- However, if the contribution (e.g. a professor's working hours) comes from a beneficiary/university within the consortium, it can be charged on the project as eligible costs.

□ **Other recurrent questions from EDIHs:**

What should the EDIH do if:

- National/regional funding is no longer available?
- One or more consortium members cannot provide their required funding?

□ Reporting (1/2)

CONTINUOUS reporting (regular updates on the status of the project).

At the beginning of the project, you received a notification (+ link) that the Continuous Reporting Module is activated and that you can contribute to it on an ongoing basis.

Continuous reporting

- progress in achieving milestones
- deliverables (including progress reports not linked to payments)
- response to critical risks
- publications / communications activities
- programme-specific monitoring information



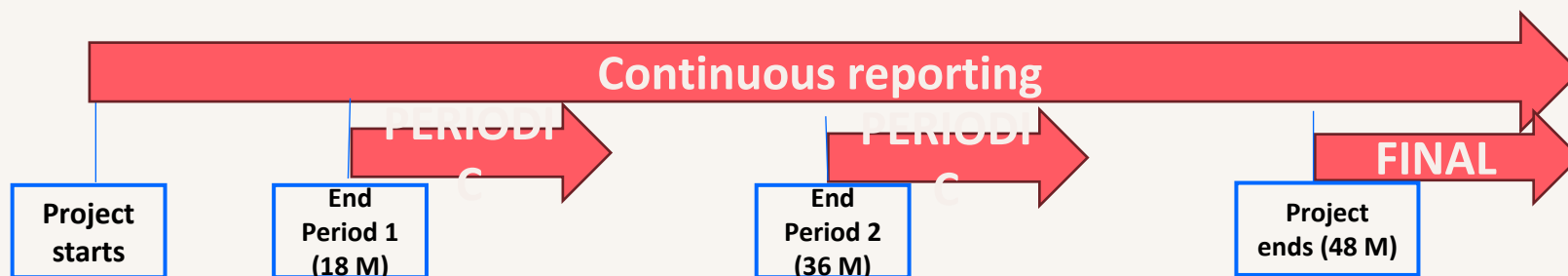
Key reference:

- [Continuous reporting on milestones & deliverables - Online Manual - Funding Tenders Opportunities](#)

□ Reporting (2/2)

PERIODIC reporting: For payments (made after review), the consortium must submit [periodic reports](#) (technical reports and financial statements) following the schedule set out in the Grant Agreement.

Where? Periodic reporting must be submitted in the **Periodic Reporting Module** of the Portal Grant Management System.



Key reference:
• [Periodic reporting](#)

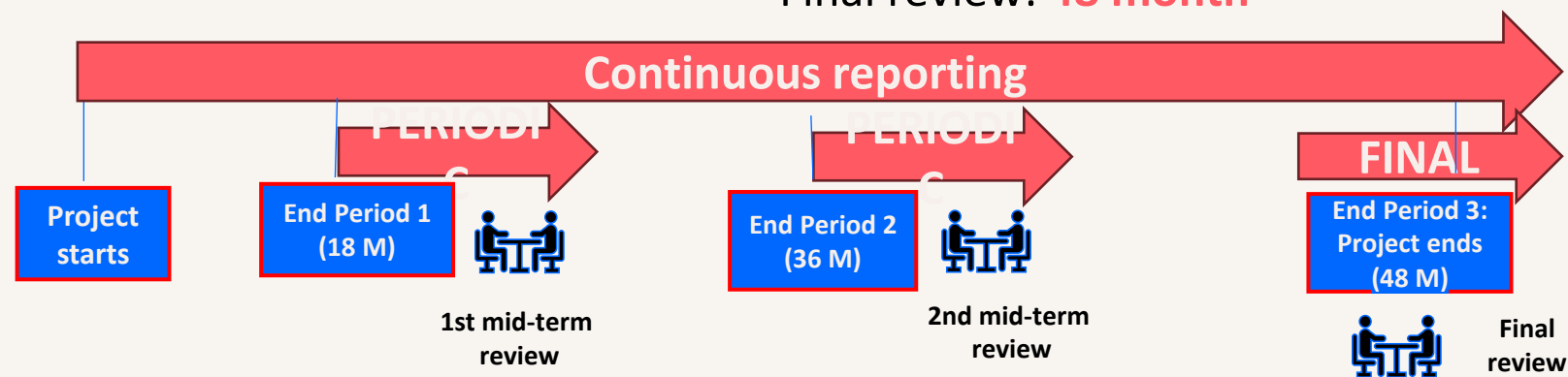
□ Reviews

REVIEWS:

Your GA foresees 2 mid-term reviews and 1 final review at the end of the project (contract duration: 48 months).

Payments for claimed costs are paid based on a **review evaluation** by a panel of experts.

- ✓ 1st mid-term review: **18 months**
- ✓ 2nd mid-term review: **36 months**
- ✓ Final review: **48 month**



Key reference:

- [Periodic reporting](#)

□ Reporting & Reviews

COMMON PITFALLS: How to avoid them?

Misunderstanding GA Obligations

✗ Failing to read and understand the GA in detail

✓ **Solution:** Ensure a good understanding of the GA by all members of the consortium



Poor Internal Coordination

✗ Lack of communication within the EDIH team

✗ Consortium entities unaware of grant requirements

✓ **Solution:** Hold **regular coordination meetings**, assign clear responsibilities, and ensure access to GA documents

Key reference:

- [Continuous reporting on milestones & deliverables - Online Manual - Funding Tenders Opportunities](#)
- [Periodic reporting](#)

□ Communication



Communication with the Granting authority

- [Formal notification](#) can be used ONLY for correspondence requiring acknowledgement of receipt, i.e.
- [Portal messaging facility](#) (*can be used only by the Coordinator*)



Communicating your project - Acknowledgement of EU funding

Since the EU grants are financed by public funds, EU Beneficiaries are expected to:

- **promote the projects** and **publicly acknowledge the EU support**
- **disseminate the project results** to reach a broader audience and maximize impact



Key reference: [Communicating your project – Acknowledgement of EU funding - Online Manual - Funding Tenders Opportunities](#)

[Communication with the granting authority - Online Manual - Funding Tenders Opportunities](#)

□ Key Performance Indicators (KPIs)

KPIs: Indicators used to evaluate the **performance of the hub**, according to **GA**:

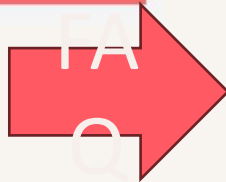


□ **No. of businesses and public sector entities**, which have used the European Digital Innovation Hubs' services

□ **Amount of additional investments** successfully triggered (e.g. through venture capital, bank loan, etc.)

□ **No. of collaborations with other EDIHs and stakeholders** outside the initial region

□ **No. of DMAT Increase in digital maturity** of organizations that have used the services of the EDIH network



1.1. How often should data be reported on the tool?

1.9. Under which categories can we register preparation and delivery services? Can we choose the best fitting category?

1.11. How will collaborations with other EDIHs affect our KPIs?

□ Digital Maturity Assessment Tool (DMAT)

WHAT: **DMAT** is an assessment tool to measure the **digital maturity** of EDIH customers and evaluate the effectiveness of EDIH services.

HOW: A questionnaire assessing the digital maturity following 6 categories/dimensions for [SMEs \(and midcaps\)](#) and, respectively, [Public Service Organisations \(PSOs\)](#)

WHEN: T0 before EDIH's intervention; then T1/T2 to assess the digital maturity curve until 3 y later.

Did you know?

- DMAT has been **translated**. Check it out!
- [Open DMAT](#) is available for any company wishing to perform a self-assessment. It uses the same questionnaire as the one used by EDIHs but does not provide comparisons.

□ DIGITAL TRANSFORMATION ACCELERATOR (DTA)



The **DTA (Digital Transformation Accelerator)** supports the EDIH Network.

It nurtures **collaboration** among EDIHs, businesses and policymakers, facilitates **cooperation** between EDIHs and provides them with **training, expert guidance and advisory support**.

□ FAQ. Anything else?



A.1. Are costs for separate project websites eligible?

A.4. Are we allowed to make changes to budget during the course of the project?

A.11. How do we report on the costs and which templates to use for the periodic management reports?

A.12. When should the deliverables and milestones be reported in the system?

C.3. What counts as co-financing of 'the other 50%'?

Key reference: Frequently Asked Questions

<https://european-digital-innovation-hubs.ec.europa.eu/faq>



Source of information

Main entry point | EDIH network web portal:

<https://ec.europa.eu/edih/>

Knowledge hub:

<https://european-digital-innovation-hubs.ec.europa.eu/knowledge-hub>

Catalogue of European Digital Innovation Hubs:

<https://european-digital-innovation-hubs.ec.europa.eu/edih-catalogue>

Information for associated countries:

<https://european-digital-innovation-hubs.ec.europa.eu/information-associated-countries>

Reference documents:

[FAQ: European Digital Innovation Hubs | European Digital Innovation Hubs Network](#)

Frequently Asked Questions:

<https://european-digital-innovation-hubs.ec.europa.eu/faq>

DMAT

- for SMEs — [Guidance material](#)
- for PSOs — [Guidance Material](#)

Communication for the EDIHs:

[Communicating your project — Acknowledgement of EU funding - Online Manual - Funding Tenders Opportunities](#)

[Communication with the granting authority - Online Manual - Funding Tenders Opportunities](#)

EDIH

Thank you – Questions?

CNECT-DIH@ec.europa.eu



EDIH Network: New members – Onboarding Webinar

HaDEA's role in supporting DEP funded projects

Fani TSIRANTONAKI
European Health and Digital Executive Agency (HaDEA)
B2 –Unit Digital

Brussels, 30/01/2025

HaDEA since 1st April 2021 (<https://hadea.ec.europa.eu>)

European Health and Digital Executive Agency (HaDEA)

[Home](#) [About HaDEA](#) [Calls for proposals](#) [Calls for tenders](#) [Events](#) [News](#) [Programmes](#) ▾

[European Commission](#) > [HADEA](#) > [European Health and Digital Executive Agency](#)

European Health and Digital Executive Agency

HaDEA's ambition is to help rebuild a post-COVID-19 Europe at its heart which will be greener, more digital and more resilient for future challenges

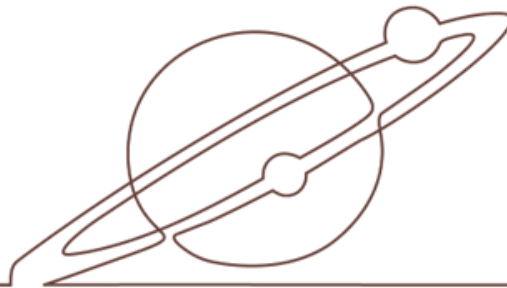
Funding programmes on



health



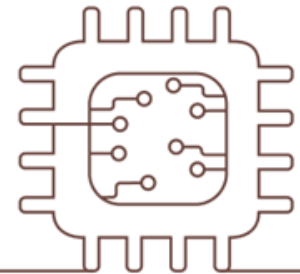
**food
safety**



space



industry



digital

Who does what...

European Commission

Defines the policy

- Defines strategy, objectives and priority areas/work programmes
- Selects actions for co-financing
- Makes programme decisions
- Evaluates the programme and the Agency's performance



HaDEA (Executive Agency)

Turns policy into action

- **Manages the project lifecycle:**
 - Organises calls for proposals and external evaluations
 - Monitors technical/financial implementation of projects
 - Manages communication actions (Info days, website, publications)
- **Provides feedback to policy making**

HaDEA Team

Fani TSIRANTONAKI



Stefania SANTANGELO



Kristina SAUE



Artemis AVGEROU



Thank you



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DTA support for new members of the EDIH Network

Marie Bourdon, CARSA, DTA

On-boarding process for new members of the EDIH Network

Dedicated support to all new EDIHs to bring them up to speed and facilitate their integration into EDIH Network activities.

This will include:

- Dedicated webinar series on EDIH Network available tools and resources (Portal, Catalogue, Training offer, DMA, KPI Monitoring, etc.).
- Mentoring sessions with established EDIHs to be organised by DTA.
- Dedicated support through the DTA Helpdesk.

What is DTA and what is the EDIH Network

What is the DTA?

The objectives of the DTA:

- Support the creation, development and growth of the EDIH Network,
- Facilitate collaboration between European Digital Innovation Hubs (EDIHs),
- Build up the (digital) capacity of EDIHs through training sessions, and

Provide guidance and advice
Single point of contact:
support@edihnetwork.eu



What is the EDIH Network?

European Digital Innovation Hubs (EDIH) Network is the **driving force behind Europe's digitalisation**. EDIHs work as one-stop shops throughout all EU regions.

With the support of the European Commission, the EDIH Network is a **community of tech experts** that work together to **help and assist Europe's businesses and organisations** on their path towards digital transformation.

169

EDIHs

90

Seal of Excellence
EDIHs

37

countries

15

categories of
services

42

sectors

34

types of technologies

DTA Services for the EDIH Network

What services does the DTA provide?

The DTA serves as an effective intermediary/interface between DG CNECT and the network of EDIHs. Services are delivered to EDIHs through **5 main service lines**:

- 1) Capacity-building
- 2) Community-building
- 3) Collaboration
- 4) Coordination
- 5) Communication



Materialised into:

- online software platform,
- IT services,
- matchmaking and networking,
- guidance and advice,
- training,
- impact assessment, road mapping, data collection and analysis,
- assistance in media relations,
- communications and branding.

Plan for explaining the services

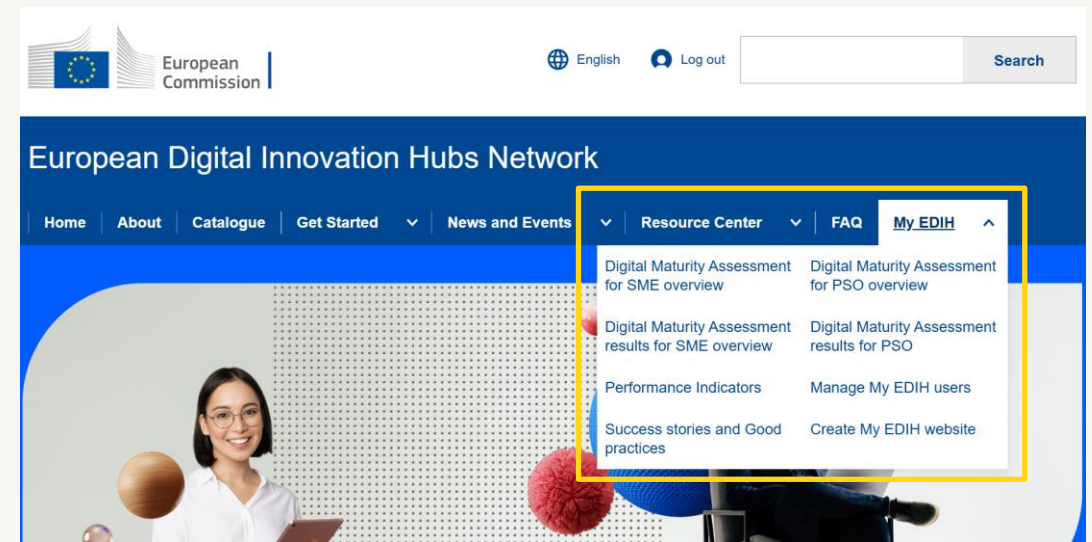
	Webinar 1 (30/01/25)	Webinar 2 (date tbd)	Webinar 3 (date tbd)
Online software platform	<ul style="list-style-type: none"> Platform 		
IT services	<ul style="list-style-type: none"> Catalogue Private area 	<ul style="list-style-type: none"> DMAT Digital speed test 	
Matchmaking and networking	<ul style="list-style-type: none"> Thematic Working Groups Events 		<ul style="list-style-type: none"> Communications
Guidance and advice	<ul style="list-style-type: none"> Helpdesk FAQ Guidance documents 		
Training		<ul style="list-style-type: none"> Training activities 	
Impact assessment, road mapping, data collection and analysis		<ul style="list-style-type: none"> KPIs 	
Assistance in media relations			<ul style="list-style-type: none"> Communications
Communications and branding			<ul style="list-style-type: none"> Success stories and Good practices

Where can I find information related to the EDIH Network?

Where can I find information related to the EDIH Network?

All the information related to the EDIH Network can be found in the [EDIH Network Online Platform](#)

- EDIH Network Online Portal is the **central point for providing DTA services to EDIHs** and other stakeholders.
- The EDIH network portal has a **private area for logged in users (EDIHs)** providing a series of tools and functionalities.
- The first time you try to log in an error message will appear. This is the normal procedure. To get access, please contact the helpdesk: support@edihnetwork.eu
- Initially, only EDIH Coordinators have granted access. They are then able to grant access to their partners. All EDIH users have the same rights and power in the platform.



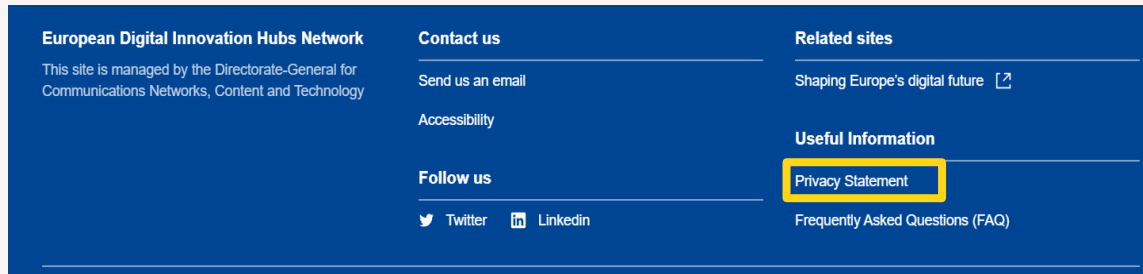
How is the data I include in the EDIH Network Platform treated?

How is the data I include in the EDIH Network Platform treated?

The data is treated according to:

- The [DG CNECT Privacy Statement](#) (Privacy statement DPR-EC-00083) for personal data collection.
- The [EDIH specific Privacy Statement](#) (Privacy statement DPR-EC-02631) for management of contact points.

DG CNECT Privacy Statement [LINK](#)



European Digital Innovation Hubs Network
This site is managed by the Directorate-General for Communications Networks, Content and Technology

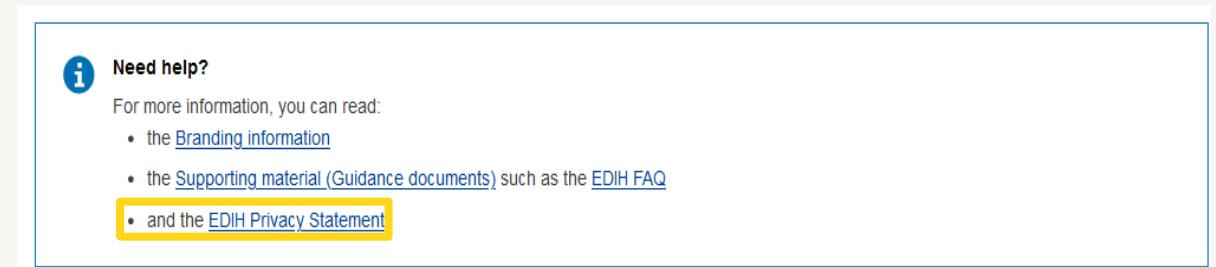
Contact us
Send us an email
Accessibility

Follow us
Twitter LinkedIn

Related sites
Shaping Europe's digital future

Useful Information
[Privacy Statement](#)
Frequently Asked Questions (FAQ)

EDIH specific Privacy Statement [LINK](#)



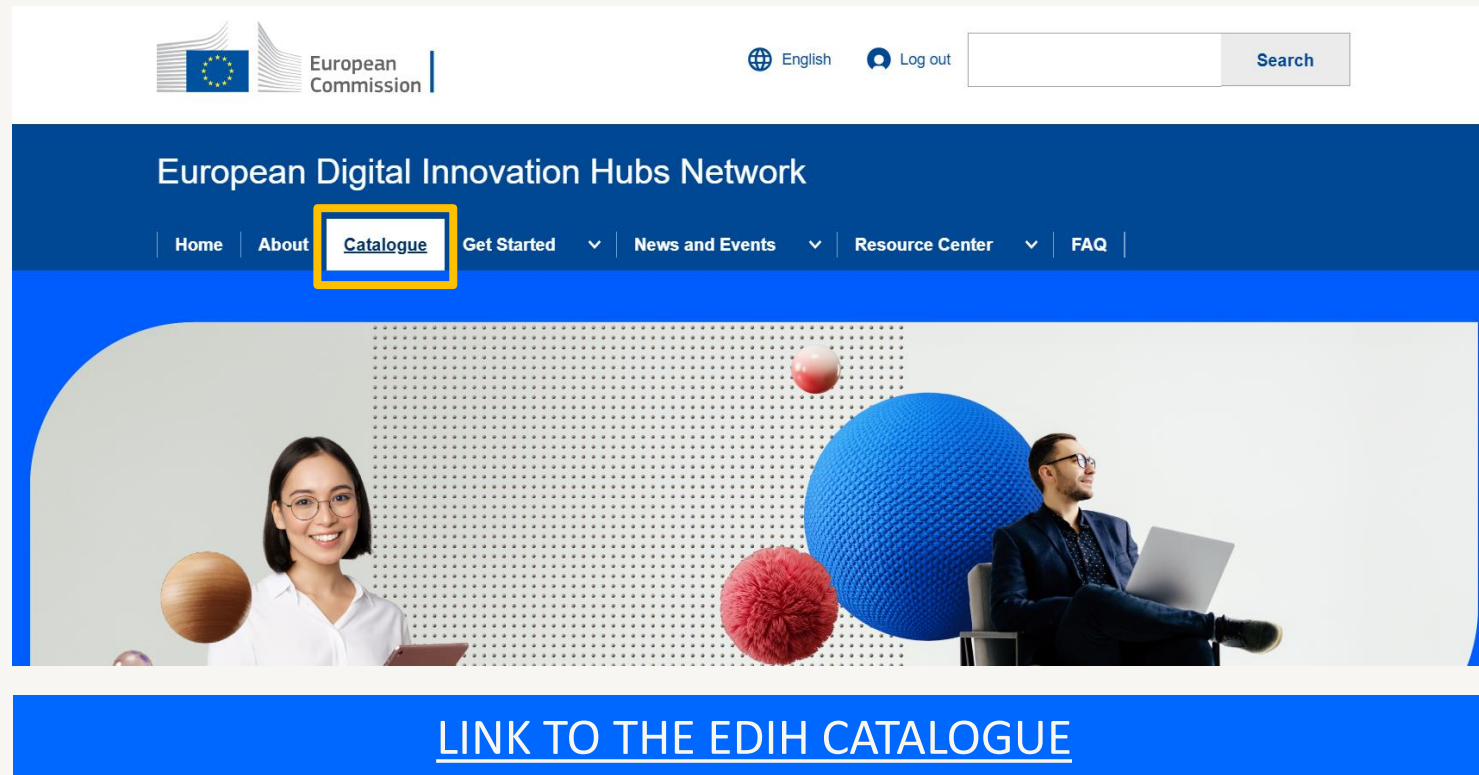
Need help?
For more information, you can read:

- the [Branding information](#)
- the [Supporting material \(Guidance documents\)](#) such as the [EDIH FAQ](#)
- and the [EDIH Privacy Statement](#)

Where can I find information about all the EDIHs of the network?

Where can I find information about all the EDIHs of the network?

Information about all the EDIHs of the Network can be found in the [EDIH Catalogue](#)



Where can I find information about all the EDIHs of the network?

Information about all the EDIHs of the Network can be found in the [EDIH Catalogue](https://european-digital-innovation-hubs.ec.europa.eu/edih-catalogue)

- The **interactive online directory of all European Digital Innovation Hubs**.
- Used for identifying EDIHs in a specific region/country, technology field, sector, service provided, keywords etc. through filters.
- It is built upon the pre-existing European catalogue of DIHs.
- **EDIH profiles** (basic information, description, contact details, services, technological expertise, sectors, etc.) **can be modified at any time**, by logged in users.

The screenshot displays the EDIH Catalogue search interface. On the left, there are several filter sections: Search (with a text input), Country (with a dropdown menu), EDIH type (with a dropdown menu), Services (with a dropdown menu), Technologies (with a dropdown menu), and Sectors (with a dropdown menu). Below these filters are 'Search' and 'Clear filters' buttons. On the right, a map of Europe shows data points represented by circles of varying sizes and colors. A legend at the bottom indicates that blue circles represent 'Funded under Digital Europe Programme' and green circles represent 'Seal of Excellence'. The map shows a large blue circle over Germany with the number 146, and other smaller circles in various European countries.

<https://european-digital-innovation-hubs.ec.europa.eu/edih-catalogue>

How can I join forces with EDIHs involved in similar sectors and technologies?

How can I join forces with EDIHs involved in similar sectors and technologies?












You can join the different Thematic Working Groups to discuss and share insights about specific topics with other EDIHs

Objectives:

- Mutual inter-EDIH collaboration
- Effective representation of each EDIH
- Discuss key issues and state of play for SMEs/PSOs
- Offer insights into latest trends in policy and regulation

[Find out info, contacts and how to participate on Knowledge Hub/ EDIH Thematic Working Groups](#)

Working Groups

 <p>Agrifood 🔗</p> <p>Following up on the successful IoT Thematic Session the WG will meet again after the Summer break.</p>	 <p>Construction</p> <p>Carrying on its sectorial focused projects, the Construction TWG will pursue its activities during the next session. Information will be announced here.</p>	 <p>Cybersecurity</p> <p>Continuing its initiatives, the Cybersecurity TWG will organise its next meeting shortly. Updates and details will be announced here.</p>	 <p>Data in Manufacturing</p> <p>Building on a series of meetings and matchmaking events, the Data in Manufacturing TWG will organise its next meeting after the summer. Stay tuned for updates and details, which will be posted here!</p>
 <p>Digital Business Models</p> <p>Continuing its initiatives, the Digital Business Models TWG will organise its next meeting shortly. Updates and details will be announced here.</p>	 <p>Digital Health</p> <p>After a series of thematic focused webinars, the WG Digital Health next meeting will be announced on this page.</p>	 <p>Networking the Networks</p> <p>Discover the guidelines for collaboration presented by the Working Groups during the EDIH Network Annual Summit.</p>	 <p>Public Administration, with focus on AI</p> <p>Following up on the successful webinar on AI and Robotics in Tourism, the WG will meet again after the Summer break.</p>
 <p>Smart Connectivity 🔗</p> <p>Building up on a dynamic kick-off, the TWG on Smart Connectivity has organized a first meeting session. More achievements to come and be displayed on this page.</p>	 <p>Sustainability</p> <p>After a series of successful meetings, details for the next meeting of TWG in Sustainability will be posted here soon. Stay tuned!</p>	 <p>Tourism 🔗</p> <p>Following up on the successful webinar on AI and Robotics in Tourism, the WG will meet again after the Summer break.</p>	

Does the DTA support networking among EDIHs?

Does the DTA support networking among EDIHs?

Yes, the DTA supports networking among EDIHs through the organisation of Events

- Community-building and matchmaking events
- Success stories
- Thematic Working Groups



Upcoming Events

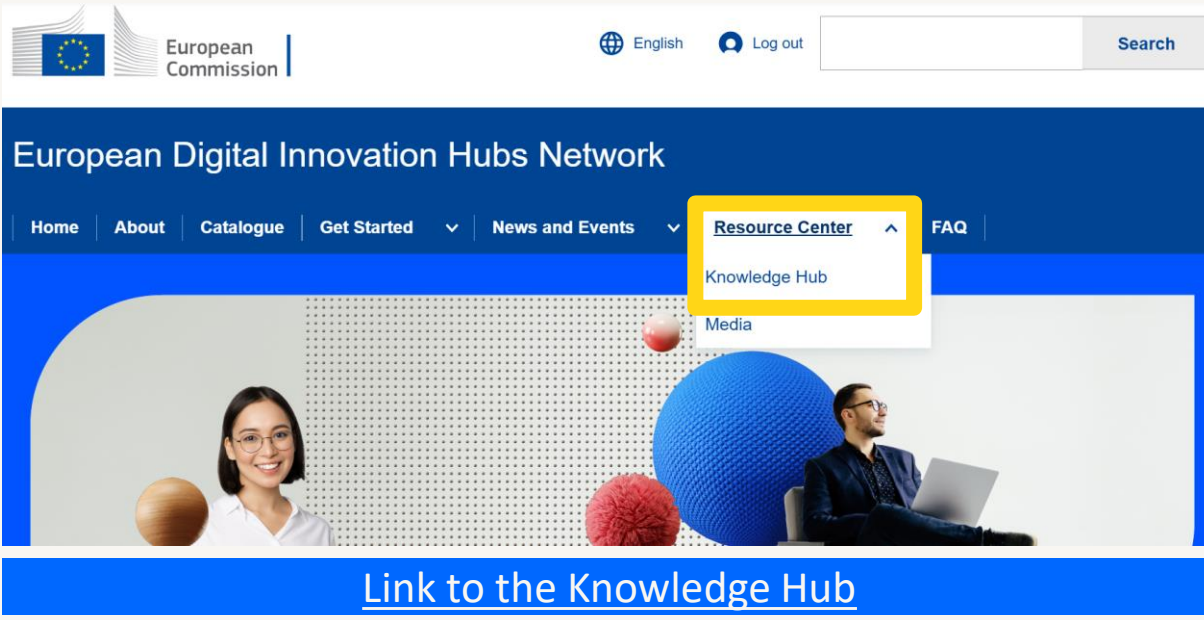
See events calendar

30 JAN 2025	First Onboarding Webinar for the New Members of the EDIH Network Training and workshops
05 FEB 2025	Workshop on AI in mobility and transport: applications, opportunities and barriers Training and workshops
06 FEB 2025	Digital Innovation Hubs in Eastern partner countries: evolution and capacity building Training and workshops
10 FEB 2025	Online only Unlocking Opportunities in the European Health Sector - Innovation Procurement Training and workshops EDIH event
19 FEB 2025	Online only TWG Cybersecurity - meeting Training and workshops Thematic Working Group meetings and sessions

Where can I find
guidelines about these
different online resources?

Where can I find guidelines about these different online resources?

You can find useful guidelines about the EDIH Network Portal resources under the [Knowledge Hub](#)



Content of the Knowledge Hub:

- **Guidance documents:** Contains supporting material, reports, quick-user guide, FAQ, etc. in order to help and inform EDIH Network members.
- **EDIH Academy:** Provides access to a wide range of online training resources for all EDIH Network members.
- **Thematic working groups:** composed of EDIHs with shared interests.
- **Digitalisation projects and initiatives:** repository of projects, tools, and initiatives shaping the digital landscape in the EU.
- **EDIH Network Annual Summit:** information regarding the different Annual Summits.
- **Access to Finance:** repository of the available information that has been presented at events, webinars, etc.
- **Success Stories and Good Practices:** repository of the publication of the EDIHs' success stories and good practices.

Where can I find guidelines about these different online resources?

You can find useful guidelines about the EDIH Network Portal resources under the Knowledge Hub

- **Guidance documents**: Contains supporting material, reports, quick-user guide, FAQ, etc. in order to help and inform EDIH Network members.

Knowledge Hub

The Knowledge Hub brings together a range of practical resources for all EDIH Network members.



Guidance documents

Access a comprehensive collection of guidelines and procedural documents to support operational excellence and effective collaboration within the network.



EDIH Academy

Empower your team with a wide range of online training resources for all EDIH Network members.



Thematic Working Groups

Join a collaborative space where EDIH Network members with shared interests connect, exchange ideas, and foster cooperation.



Digitalisation projects and initiatives

Discover leading digitalisation initiatives that are reshaping the digital landscape.



EDIH Network Annual Summit

Find out all the information and updates about the EDIH Network's premier event. Explore the agenda, speakers, and key topics, and gain insights into past events with access to event materials and highlights.



Access to finance

Explore financing options to help businesses secure funding to drive digital innovation projects.



Success stories and Good practices

Get inspired by examples of innovation and effective strategies that are driving digital transformation across the EU.

How can I get answers to my questions on the EDIH Network?

How can I get answers to my questions on the EDIH Network?

You can find answers to the most common questions in the [FAQ page](#)

The European Digital Innovation Hubs (EDIH) FAQ page provides comprehensive **answers to common questions** about EDIHs under the Digital Europe Programme.

It is divided into **four main areas**:

- European Digital Innovation Hubs (EDIHs)
- Digital Transformation Accelerator (DTA),
- Digital Maturity Assessment Tool (DMAT),
- Key Performance Indicators (KPIs).

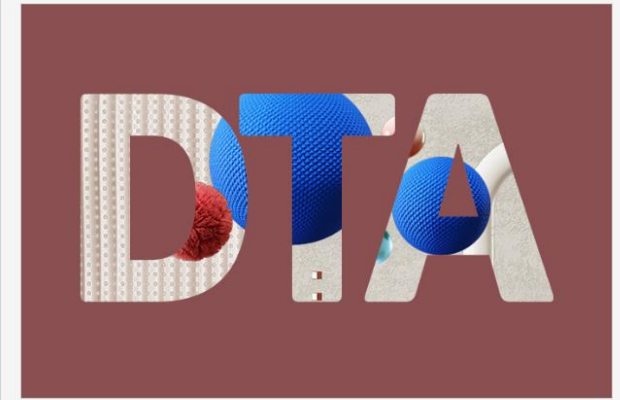
This resource is designed to assist stakeholders in understanding the roles, services and operational aspects of EDIHs, facilitating their engagement in Europe's digital transformation initiatives.

[FAQ Page](#)



FAQ: European Digital Innovation Hubs

This page aims to give answers to the most frequently asked questions related to European Digital Innovation Hubs under the Digital Europe Programme.



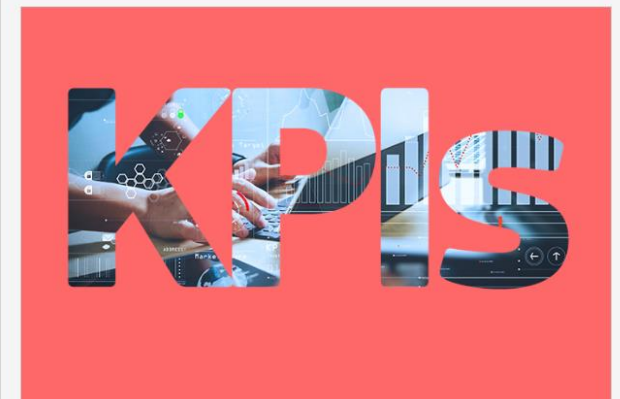
FAQ on DTA General Aspect

This page provides a list of Frequently Asked Questions (FAQs) relating to the Digital Transformation Accelerator (DTA).



Digital Maturity Assessment Tool (DMAT)

This page addresses frequently asked questions (FAQs) related to the deployment of the Digital Maturity Assessment Tool (DMAT) by EDIHs.



Key Performance Indicators (KPIs)

This page addresses frequently asked questions (FAQs) related to the deployment of the Key Performance Indicators (KPIs) Reporting Tool.

How can I get answers to my questions on the EDIH Network?

You can ask your questions to the EDIH Network Helpdesk

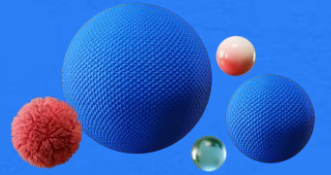
Serves as the primary contact point for the EDIH Network, offering on-demand guidance and support for all matters related to the DTA and the network.

How to contact the Helpdesk:

support@edihnetwork.eu



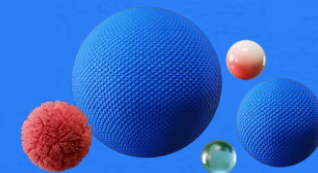
EDIH



New EDIH Network Members Webinar
30/01/2025

Thank you!

EDIH



New EDIH Network Members Webinar
30/01/2025

EDIH Network: New members – Onboarding Webinar

1

Best practice from the Network on how to kick-start an EDIH

Martin Duda – Coordinator, EDIH OVA (CZ)

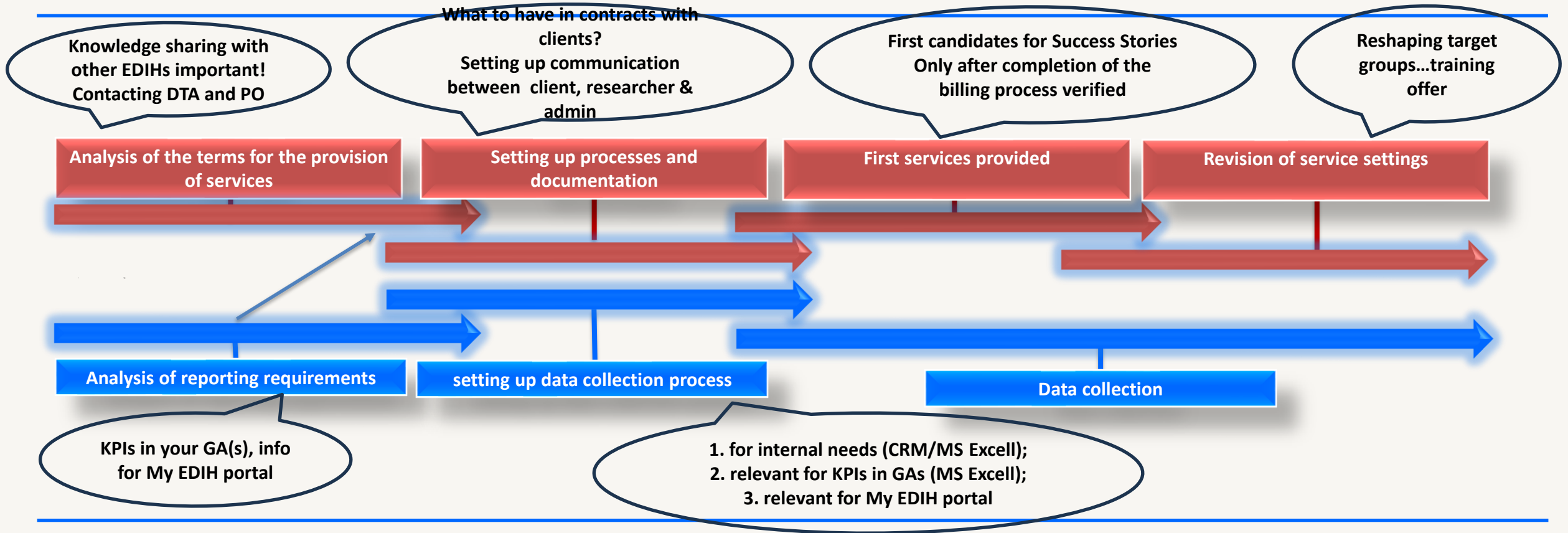
Best practice from the Network on how to kick-start an EDIH OVA presentation



- EDIH OVA - EDIH Ostrava (Czech Republic)
- Starting date: 1.1.2023
- Area of expertise: HPC, AI, Digitised Manufacturing
- Target customers types:
 1. very low digitalised SMEs
 2. SMEs prepared to test highly specialized domains and state-of-the-art infrastructure

Number of services provided by December 2024	
• Networking and access to innovation ecosystem:	68
• Support to find investment:	51
• Test before invest:	20
• Training and skills development:	258

Best practice from the Network on how to kick-start an EDIH OVA initial steps for delivering **Services & Reporting**



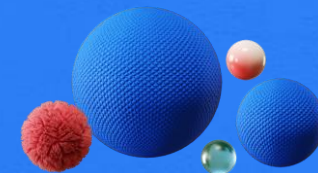
Best practice from the Network on how to kick-start an EDIH

Lessons learned



- 1. Not only clients but also researchers/experts need to be motivated to get involved;**
- 2. Objective obstacles had to be accepted and could be adapted to;**
- 3. One EDIH may have very different target groups;**
- 4. Ability to respond quickly as a key added value of EDIH.**

EDIH



Associated Countries Webinar
25/07/2024

Thank you!
